

Appendix 1

Bishop's Waltham Community Questionnaire

September 2007

Things I love about Bishop's Waltham

<u>Position</u>		<u>Points</u>
1	Shopping & Eating choices	102
2	Community spirit, friendly atmosphere & Organisations	100
3	Location, buildings & history	86
4	Country areas & Nature Reserves for walking & cycling	37
5	Floral Displays - BWIB	20
6	The Ponds	16
7	Feeling Safe	10
8	The Moors	8
9	Car Parking	6
10	Skate Park	5
=11	The Library	4
=11	Palace Ruins & Events	4
=11	Doctors & Dentists	4
=11	Reasonable Bus Service	4
=15	St Peter's Church	3
=15	Houses & Styles	3
=15	The schools	3
=15	Having a Post Office	3
=19	Kings Church	2
=19	Youth Club	2
=19	B W Festival	2
=19	Play Groups	2
=19	Priory Park	2
=19	Play Areas	2

430

Things I Dislike about Bishop's Waltham

<u>Position</u>		<u>Points</u>
1	Over Development especially Flats, & lack of Infrastructure	72
2	Litter problems and street cleanliness	47
3	Speed & quantity of Traffic	41
4	Level of vandalism & "Yob" culture	30
5	Shortage of adequate parking	27
6	State of North Pond & its surrounding area	26
7	Poor Public Transport	25
8	Poor condition of Roads & Pavements	22
9	Parking on yellow Lines in High Street	16
=10	Dog Mess	11
=10	Lack of facilities for the youth/young	11
12	Too many Estate Agents / Hairdressers	10
13	Fortnightly Bin Collections	8
14	Parking along Free Street	8
=15	High Council Tax	4
=15	Lack of Police visibility	4
=17	Lack of a Supermarket	3
=17	Loss of Londis Post office	3
=17	Lack of a Sports / Leisure centre	3
=17	Parish Council Communication	3
=21	Grass Cutting Leavings	2
=21	Having no NHS Dentists	2

378

Things I Would Change about Bishop's Waltham

<u>Economic & Business Group</u>	<u>Points</u>
Encourage more variety of shops in High Street	6
Replace Budgens with a Waitrose	3
More B & B's	2
Change Pub Closing times to 22.00 / 23.00	2
Encourage more "Good Quality" Restaurants	1
Turkish, Italian, Spanish restaurant	1
Replace library with high class Restaurant	1
Replace Budgens with a Library	1
More promotion of Local Shops	1
Provide a book shop / music store	1
A larger COOP store	1
Provide a regular Farmers Market	1
Replace Rope type Xmas lights with those as Wickham	1
Remove mixed housing / industrial sites	1

Things I Would Change about Bishop's Waltham

<u>Environment & Transport Group</u>	<u>Points</u>
Clean up the Ponds and make them a feature of the town	22
Provide traffic calming / safety measures (inc reducing speed limits) cameras,	17
Improve the frequency & lower the cost of Public Transport	17
Pedestrianise the High Street	17
Improve the state of Roads, Pavements & Hedges	13
Improve the lighting on older streets (low energy)	9
Improve the clearance of litter (patrols)	8
Provide cycle lanes / paths on main roads, especially to school	7
No Parking in the High Street	6
No Parking on Free street	6
Reopen the rail links	6
Impose speed control of traffic in side streets	3
Provide Cycle Routes to school inc Botley road	3
More Pedestrian Crossings	3
Return to Weekly Bin Collections	2
Encourage a "Plastic Bag" Free culture	2
Improve traffic control on Beeches Hill	2
Provide public parking at The Jubilee Hall	2
Improve the Serco Grass Cutting service	2
Improve car parking at both schools	2
Manage & protect the natural environment	1
Encourage environmental equipment on new buildings (Solar Panels etc)	1
Widen Oak Road to provide parking spaces	1

Things I Would Change about Bishop's Waltham

<u>Social & Community Group</u>	<u>Points</u>
Reduce Housing Development, especially flats & "Garden developments"	42
Provide more supervised activities / facilities for Teenagers	9
Provide a Leisure/Sports Centre	6
Improve the Police presence, inc more open hours at the Police Station	6
More ornamental trees & less flower beds (inc side streets)	6
Improve Social Care, especially for the elderly	4
Extend NHS Surgery Hours	4
Provide a NHS Dentist	4
Comprehensive News letter with "what's On" feature	3
Quick removal of "out of date" signage (For Sale) (Traffic)	2
Improve Library opening Hours	2
Increase the Bishop's Waltham In Bloom scheme	2
Provide better equipment / facility for Youth Club	2
Upgrade Ridgemedede School Swimming pool	2
Change the appearance of the Crown	2
Hall Hire costs	2
Develop Malt Lane site	2
Free Public Transport for those in Education	2
Change Parish Council Office Opening Hours	1
Install an improved CCTV system	1
Reinstate the Londis Post Office	1
Convert Jubilee Hall area into a Botanical Park	1
Update Play areas for Under 2's	1
Provide pleasant walking areas	1
Change area around the clock to provide a band stand	1
Rebuild Physio Building	1
Brighten BW in Winter	1
Provide Awards to people who make our lives better	1
Stop Anti-Social Behaviour	1
Prevent cycling on pavements	1
Speed control in Hoe Road recreation Ground	1
More Play Equipment at Priory Park	1
More Flower Beds	1
More Dog ties outside shops	1
Policing Dog Mess	1
Build houses on Church Hall site	1
Provide Footpath Walks Booklet	1
School to cater for "A" Levels	1
Ensure Notice Boards are regularly updated	1
Show films in the Jubilee Hall	1
Close Hoe Road recreation Ground at 22.00	1
Improve times at Swimming Pool for Adults	1
Café & Toilet at Priory Park	1
Provide a decent Community Centre	1
Create a gallery for Visual Arts Display in town	1

Appendix 2

Bishop's Waltham Junior School Questionnaire Results – June 2008

	<u>I Love Votes</u>	<u>I Dislike Votes</u>	<u>I Change Votes</u>	
<u>Shopping</u>				
The Shops	55	6	4	More
The High Street	14	2	1	
The Co-op	6	2	2	
Blockbuster	5	1		
Paul's Plaice	5	2	4	Seating
Spar	4	1		
Hylands Fruit & Vegetable Shop	4			
Stainers Bakery	4			
Londis	3			
The Delicatessen	2	1		
Madeline House	1			
Upfields	1			
Studio 4	1			
Budgens	1	3	1	
Shoe Shops			2	More
Ice Cream Van	1		1	Change Route
The Chemist		1		
Charity Shop		1		
Hardware Store		1		
Petrol Station		4	1	
Hair Dressers			1	Less
Pet Shop			2	
Estate Agents		1		
Toy Shop	1		3	
A Shop like "Next"			1	
Food Shops			2	More
Sports Shop			3	
Sweet Shop			13	
	108	26	41	

	<u>I Love Votes</u>	<u>I Dislike Votes</u>	<u>I Change Votes</u>	
<u>Environment</u>				
The Countryside	10	1		
The Nature	9			
Fields / Greenery	8		3	More
Trees	2			
Trees Getting Cut Down		4	5	Stop
Wildlife / Animals	7	4	3	More
The Ponds (Inc Bridge)	36	3	7	Picnic Area
The Ponds & Wildlife	17			
The Moors	6			
Flowers / Hanging Baskets	5		1	More
The Silence	2			
The Noise		3	1	Reduce
Smoking People		5	9	None
The Fresh Air	1			
	103	20	29	
<u>Infrastructure</u>				
Buildings / Houses / Flats	17	32	30	(Less)
Town Square	5			
My Home & Road	19	7	4	
Claylands Work Area		1	1	
Places to Work Locally			1	More
Bench Seats			1	More
The Schools	48	5	11	Uniforms
The Library	3		1	Enlarge
The Barbers	1			
Police Station	1			
Holiday Hotel			2	
Car Parks / Parking	1	6	3	Bigger / Free
Bus Shelters	1	7	5	Cleaner
Graffiti	1	14	7	Clean Up
Graveyard	1	2		
Litter Bins	1	2	3	More
Recycling Bins			1	More
Public Toilets		21	20	Clean & Toilet Rolls
The Dump		5		
The Traffic - Amount / Speed		40	15	Reduce
The Roads - Bumpy / Holes		9	6	Repair
Road works		7		
Pelican Crossings			1	
Pavements		5	4	Widen / Repair
Cycle Paths			14	
The Doctors		3	1	More
The Dentists		9	3	
Vets			2	More
Vandalism		20	3	Stop
Litter / Rubbish / Glass		54	15	Clean Up
Dogs Mess		20	7	Clean Up
	99	269	161	

	<u>I Love Votes</u>	<u>I Dislike Votes</u>	<u>I Change Votes</u>	
<u>Recreation / Sports</u>				
Parks & Recreation Grounds	6		1	More
The Parks	25	4	23	More Parks & Eqpt
Hoe Road Park	8		3	Expand
Priory Park	3	16	9	
Jubilee Hall Park	1	4	3	Make it better
Claylands Park		1	1	
Langton Road Park			5	
Hoe Road Recreation Ground	13			
School Field	2			
School Swimming Pool	18		3	Changing Rooms
Cinema			2	
Skate park	9	16	9	Improve / Close
Walking Areas	4		3	
Tennis Courts	1		1	More
Leisure Centre			2	
Ice Rink			1	
Night Club			1	
Allotments	1			
Cycling	1			
	92	41	67	

Tourism

Historic Sites / Buildings	5	1	1	
Local Attractions	2	1	1	More
Palace Ruins	41	5	10	Free entry / Rebuild
St Peters Church	9	5	2	
The Clock	2	1		
Camping Site			1	Enlarge
B W Museum	1	2	1	
	60	15	16	

Clubs

All After School Local Clubs	10		10	More
Bishop's Waltham Dynamos	14	3	1	
Bishop's Waltham Cricket Club	3			
Cubs etc	3	4	1	
Skateboard Club			1	
Brownies etc		6	2	
	30	13	15	

	<u>I Love Votes</u>	<u>I Dislike Votes</u>	<u>I Change Votes</u>	
<u>Community</u>				
Kind & Friendly People	21			
Rude & Unfriendly People		8	3	Change
Community Spirit	5			
Family & Friends	3			
The Youth / Teenagers	1	9		
Traffic Wardens		4	1	
No Beggars	1			
No Drug Dealers	1			
	32	21	4	
<u>Events</u>				
Events	1			
The Carnival	5	1		
The Festival	3			
	9	1	0	
<u>Food / Drink</u>				
Family Pubs	3	2	3	More
Cafes	1		2	More
Golden Boat	1			
The Crown	1	2	2	
The Indian Restaurant			1	
Chinese Restaurant			1	More
Italian Restaurant			2	
Family Restaurants			6	
Fast Food Restaurants			2	
	6	4	19	
	539	410	352	

Appendix 3

BISHOP'S WALTHAM SHOPPING SURVEYS

HIGH STREET

4 to 7/12/07 Outside PO & Co-op

BUDGENS

17.3.08

Parish:		TOTAL	BW	Adjoin-ing	Else-where	TOTAL	BW	Adjoining	Else-where	COMMENT
Number surveyed:	Of which:	147	64.6%	24.5%	10.9%	61	62.3%	29.5%	8.2%	Based on catchment population, the % from adjoining parishes should be 5 or 6 times more
If those working in BW are counted as BW		18.4%	70.1%	23.1%	6.8%	14.8%	65.6%	27.9%	6.6%	
If those visiting BW residents are counted as BW		4.1%	74.1%	23.1%	2.7%	1.6%	67.2%	27.9%	4.9%	Budgens attracts more from neighbouring parishes.
Average shopping group size:		1.03	0.98	1.03	1.31	1.07	1.05	1.11	1.00	High St & Budgens have similar catchments
Transport Mode:	Car	53.7%	35.8%	86.1%	17.7%	75.4%	63.2%	94.4%	100.0%	Many more car users at Budgens, particularly from BW
	Cycle or m/c	6.8%	8.4%	5.6%	0.0%	1.6%	2.6%	0.0%	0.0%	
	Walk	36.7%	54.7%	2.8%	1.9%	19.7%	31.6%	0.0%	0.0%	
	Bus	2.7%	1.1%	5.6%	25.0%	1.6%	0.0%	5.6%	0.0%	
For those coming by car:	Avg no. in car	1.25	1.24	1.23	1.36	1.07	1.04	1.12	1.00	Parking provision not a deterrent
Parking:	Parked easily	93.7%	100.0%	96.8%	71.4%	100.0%	100.0%	100.0%	100.0%	
	Pay	53.2%	58.8%	51.6%	42.9%	0.0%	0.0%	0.0%	0.0%	"Other" parking for those outside BW is mainly at place of work or friends
	Controlled street	31.6%	35.3%	32.3%	21.4%	0.0%	0.0%	0.0%	0.0%	
	Other	13.9%	2.9%	16.1%	35.7%	0.0%	0.0%	0.0%	0.0%	
	Budgens	Not surveyed				100.0%	100.0%	100.0%	100.0%	
How often visit BW:	4 or more times per month:	89.8%	97.9%	80.6%	62.5%	91.8%	100.0%	83.3%	60.0%	<i>Survey takes no account of BW residents who rarely visit the centre</i>
	1 to 3 times per month:	5.4%	1.1%	16.7%	6.3%	4.9%	0.0%	11.1%	20.0%	
	Less than 1/month:	2.7%	0.0%	0.0%	25.0%	1.6%	0.0%	5.6%	0.0%	
	If less than 1/month, not visited BW before:					12.5%				0.0%
For Elsewhere group only, prime reason for visiting:	Use facilities:				37.5%				60.0%	No tourists visiting or shopping in High St or at Budgens.
	Tourist:				0.0%				0.0%	
	Visit BW residents:				37.5%				20.0%	
	Other:				0.0%				0.0%	
	Work in BW:				37.5%				20.0%	

HIGH STREET

4 to 7/12/07 Outside PO & Co-op

BUDGENS

17.3.08

Shop etc used: (not total 100%)

Ranked

	TOTAL	BW	Adjoining	Else-where
Bank/PO/Cash m/c:	65.3%	67.4%	61.1%	10.4%
Food sales:	59.2%	65.3%	52.8%	6.9%
Newspapers/Mags	30.6%	32.6%	0.0%	0.0%
Chemist/Optician:	25.2%	23.2%	27.8%	13.5%
Florist/Greengrocer:	19.0%	21.1%	11.1%	14.3%
Gifts/stationary/books/toys:	16.3%	14.7%	25.0%	4.2%
Hair/beauty:	9.5%	7.4%	8.3%	14.3%
Eating:	13.6%	10.5%	13.9%	25.0%
White/brown goods/ironmonger:	10.9%	7.4%	19.4%	12.5%
Surgery:	6.1%	5.3%	11.1%	0.0%
Clothing/footwear:	2.7%	1.1%	5.6%	25.0%
Estate agent/solicitor/accountant:	1.4%	0.0%	5.6%	0.0%
Other (inc on-line):	4.1%	1.1%	8.3%	0.0%
Alcohol	2.7%	1.1%	0.0%	0.0%

	TOTAL	BW	Adjoining	Else-where
	31.1%	36.8%	22.2%	20.0%
	9.8%	13.2%	0.0%	20.0%
	0.0%	0.0%	0.0%	0.0%
	1.6%	2.6%	0.0%	0.0%
	13.1%	13.2%	11.1%	20.0%
	4.9%	5.3%	5.6%	0.0%
	0.0%	0.0%	0.0%	0.0%
	0.0%	0.0%	0.0%	0.0%
	1.6%	0.0%	0.0%	0.0%
	1.6%	2.6%	0.0%	0.0%
	0.0%	0.0%	0.0%	0.0%
	1.6%	0.0%	5.6%	0.0%
	0.0%	0.0%	0.0%	0.0%
	100.0%	100.0%	100.0%	100.0%

48% (29) of Budgens users also visit High St
 % of High St users also visiting Budgens not surveyed.
 BW only
 *** Attracts High St visitors from outside BW

Budgens for food, newspapers, florist/greengrocer, alcohol

Not surveyed

Where regularly shop for food

Ranked

	(Not total 100%)	BW:	Hedge End:	Fareham:	Southampton:	Winchester:	Portsmouth:	Wickham:	Other:
		61.2%	69.5%	58.3%	18.8%				
		38.8%	38.9%	44.4%	25.0%				
		24.5%	24.2%	30.6%	12.5%				
		10.2%	8.4%	11.1%	18.8%				
		8.8%	7.4%	11.1%	12.5%				
		3.4%	1.1%	11.1%	0.0%				
		4.1%	3.2%	8.3%	0.0%				
		15.0%	12.6%	11.1%	37.5%				

	BW:	Hedge End:	Fareham:	Southampton:	Winchester:	Portsmouth:	Wickham:	Other:
	98.4%	100.0%	94.4%	100.0%				
	45.9%	42.1%	61.1%	20.0%				
	24.6%	15.8%	38.9%	40.0%				
	4.9%	2.6%	0.0%	40.0%				
	9.8%	15.8%	0.0%	0.0%				
	0.0%	0.0%	0.0%	0.0%				
	1.6%	0.0%	0.0%	20.0%				
	13.1%	13.2%	16.7%	0.0%				

20% of High St users used BW alone for reg food shopping
 Those from adjoining parishes shop at wider range of places
 Those shopping in BW rarely use Wickham
 Includes on-line

Where regularly shop for non-food:

Ranked

	(Not total 100%)	BW:	Fareham:	Hedge End:	Winchester:	Southampton:	Portsmouth:	Wickham:	Other:
		40.1%	42.1%	44.4%	18.8%				
		32.7%	31.6%	47.2%	6.3%				
		32.7%	30.5%	38.9%	31.3%				
		27.2%	25.3%	27.8%	37.5%				
		23.1%	16.8%	33.3%	37.5%				
		5.4%	3.2%	11.1%	6.3%				
		6.1%	4.2%	13.9%	0.0%				
		16.3%	14.7%	8.3%	43.8%				

	BW:	Fareham:	Hedge End:	Winchester:	Southampton:	Portsmouth:	Wickham:	Other:
	8.2%	5.3%	16.7%	0.0%				
	39.3%	36.8%	44.4%	40.0%				
	31.1%	31.6%	27.8%	40.0%				
	34.4%	34.2%	38.9%	20.0%				
	27.9%	21.1%	38.9%	40.0%				
	9.8%	15.8%	0.0%	0.0%				
	0.0%	0.0%	0.0%	0.0%				
	23.0%	26.3%	22.2%	0.0%				

Few Budgens users use BW for non-food shopping needing High St visit.
 Competition for non-food mainly comes from Fareham, Hedge End, Winchester & Southampton
 Main competition for both food & non-food comes from Hedge End & Fareham

Appendix 4

Chamber of Trade Survey - February 2008

- 1 **How many employees do you have?**
Average 2.75 FT, 4.75 PT, .25 Casual
Range 0 to 7 FT, 0 to 20 PT, 0 to 2 Casual
- 2 **Is your business planning to expand?**
Only 5 planning to expand
- 3 **Does your business use broadband?**
11 Users
- 4 **Are you considering using broadband in the future?**
None planning to
- 5 **If you do not use broadband, why not?**
Cost, Time Consuming, No business advantage, Not appropriate for business
- 6 **What do you see as the key benefits of broadband?**
11 Users - 11 Speed, 8 Convenience, 7 Faster response, 6 Cost savings, 6 Access to wider markets, 5 Access to Wider Resources, 4 Increased Customer Contact, 1 Business Innovation
- 7 **Does your business use e-mail?**
12 Users
- 8 **Does your business have a website?**
7 have, 1 currently in development
- 9 **Does your business make purchases or sales over the internet?**
10 do

- 10 **Does your business gain access to key business resources over the internet?**
7 do
- 11 **Does your business collaborate over the internet with partner firms?**
5 do
- 12 **Does your business provide staff training?**
13 - On the Job, 7 Off Site, 4 have own room availability
- 13 **What are the specific skills training & development needs for your business?**
Customer Service, IT, Health & Safety Issues plus specialised skills appropriate
- 14 **What specific recruitment & staff retention issues are there that could be addressed through training?**
None identified
- 15 **Training & Skills Development - How does your business involve itself**
On the Job training, In-House workshops, Staff discussions, Employ trainers, encourage participation in off site courses
- 16 **To what extent does your business recognise the business benefits of training & skills development?**
10 - 100%
- 17 **If cost effective skills/training could be provided locally, would you support this and pay for your employees to attend?**
5 - Health & Safety, 4 - IT, 3 - Customer Service & Stress Management

Based on 16 replies from 52 requests