WASTE ACCEPTANCE AT HWRCs

HWRCs only accept waste of the type and amount associated with the usual production from a household.

- Sites are **not licensed to accept trade waste**, alternative disposal options for trade waste can be found at the following link (or refer customer onto Hantsdirect):

Waste Acceptance Policy:

The most up to date Waste Acceptance Policy can be found at the following link:

**Green garden waste**
Material under a diameter of 100mm or four inches should be placed in the green waste container.

Material with a diameter greater than 100mm or four inches, turf and spent compost cannot easily be composted and should be placed in the household waste container for final disposal.

**Clothing and textiles**
Most HWRCs have a clothing and textiles bank.

**Cardboard, newspapers and magazines**
Cardboard, newspapers, magazines and telephone directories can all be recycled at your local HWRC.

**Glass bottles and jars**
Please sort glass bottles and jars according to their colour and place in the bottle bank.

Pyrex and window glass is not recyclable and should be placed in the household waste container.

**Waste electrical and electronic equipment (WEEE)**
Fridges, freezers, televisions, computer monitors and small items such as mobile phones and hairdryers are accepted at HWRCs.

**Household batteries**
Please place household batteries in the designated red wheelie bin.
**Animal and pet waste**

Only animal waste from the keeping of domestic animals is accepted.

*A maximum of two bin liners can be deposited per customer per day*

Waste must be double bagged before disposal and customers need to inform site staff of the waste type before placing in the household waste bin for final disposal.

Waste from livestock, breeding, boarding, stabling or exhibiting of animals is **not accepted**.

**Soil, rubble and DIY waste**

Although soil and rubble is not legally defined as household waste, Hampshire County Council recognises that households may produce small quantities, so HWRCs in Hampshire will accept:

*the equivalent of a medium-sized car boot full of waste (approximately the contents of six 30 litre bags) no more than an average of once per month, per household*

Soil and rubble waste must be brought to the site bagged or boxed and then emptied directly into the correct container. The quantity restriction applies whatever vehicle is being used to transport the material.

Used bricks, loose soil, sand, clay, ceramics and tiles, and concrete can be placed in the soil and rubble container.

Cement, tarmac and turf should be placed in the household waste container.

**Gypsum Plasterboard**

Gypsum Plasterboard can no longer be accepted in UK landfill sites, therefore HWRCs will only accept a limited amount.

Plasterboard is not legally defined as household waste, however Hampshire County Council recognises that householders may produce small quantities, so HWRCs will accept **small incidental arisings from small DIY jobs only**. Sites will accept:

*no more than the equivalent of a medium sized car boot full (i.e.) 6 x 30 litres in the first instance. This amount of waste should only be deposited on average of once a month and it would not be expected to contain volumes larger than incidental off cuts*

A small dedicated container is provided on site for this material, this will be locked and staff will allow customers with acceptable amounts of gypsum plasterboard to use it.

Customers with more than the acceptable amount will have to make their own arrangements for the disposal of the gypsum plasterboard. The following companies may be able to offer a dumpy bag or skip:

<table>
<thead>
<tr>
<th>Company</th>
<th>Telephone number</th>
<th>Email/website</th>
</tr>
</thead>
<tbody>
<tr>
<td>TJ Waste Ltd</td>
<td>0800 3288743</td>
<td><a href="http://www.tj-waste.co.uk">www.tj-waste.co.uk</a></td>
</tr>
</tbody>
</table>
Wood and timber
Some wooden items such as furniture can be reused through the onsite sales area. Please ask site staff for further advice.

Clean untreated wood can be placed into the wood recycling container. Remove metal fixtures such as door handles and hinges beforehand.

Please place treated wood (wood with paint or varnish on it) or manmade materials such as MDF or chipboard in the non-recyclable household waste container.

Scrap metal items
Please place iron and steel items in the ferrous container, and aluminium in the non-ferrous container. Any fluids such as oil must be removed before disposal.

Paint
Non-water based paints should be placed in the designated container. Water based paints should be placed in the household waste container.

Paint should be deposited in a suitable, sealed container.

A maximum of five litres per person per month can be deposited.

Hazardous household waste
Most hazardous products are labelled with orange and black hazardous labels, these included pesticides and chemicals. Household electrical items are also classed as hazardous waste.

Examples of the hazardous waste that is accepted at the HWRCs follows:

<table>
<thead>
<tr>
<th>Examples of hazardous waste accepted at the 11 licensed HWRCs (above)</th>
<th>Examples of hazardous waste accepted at all HWRCs</th>
<th>Examples of hazardous waste not accepted at any HWRC</th>
</tr>
</thead>
</table>
Household products such as white spirit, paint brush cleaners, descalers, stain removers, household batteries, fluorescent light tubes, photographic chemicals, drain cleaners and oven cleaners. Garden products such as pesticides, insecticides, lawn treatments, fungicides, weed killers and wood preservatives. Car maintenance products such as antifreeze, brake fluid and lubricants.

Household electrical items such as fridges, freezers, energy efficient light bulbs and televisions.

Liquid fuels such as petrol, diesel and paraffin; hazardous waste from a commercial source; ammunition, explosives or marine flares; medicines.

Hazardous household waste is only accepted at 11 specially licensed HWRCs - Alton, Andover, Basingstoke, Bordon, Farnborough, Marchwood, Netley, Segensworth, and Winchester, along with the two HWRCs operated by Portsmouth and Southampton city councils.

However, all HWRC's will accept electrical goods and have an area on site where these can be stored.

Hazardous liquids must be sealed in a suitable container, customers must contact a member of staff on arrival at the HWRC who will direct them to the appropriate storage area.

A maximum of 5 litres per household per fortnight of hazardous liquids will be accepted at the relevant HWRCs.

**Automotive waste**

Only waste from a household source will be accepted.

- **Car batteries**: Please place in the designated container for safe disposal.

- **Engine oil**: This must be in a suitable sealed container.

  A maximum of 10 litres can be deposited per person per six months.

- **Petrol, diesel and tyres** are not accepted at HWRCs. Please see the information on alternative disposal routes.

**Gas bottles**
Please contact the manufacturer in the first instance to check if they are able to take back the item for reuse/refilling or disposal. HWRCs accept gas bottles up to 15kg in size, either propane or butane. Balloon gas bottles are also accepted.

Other gas bottles such as SCUBA diving bottles or air cylinders are not accepted. Please see the information available on alternative disposal routes.

**Cement bonded asbestos (CBA)**

CBA is only accepted at five specially licensed HWRCs – Andover, Basingstoke, Efford, Netley and Portsmouth. HWRCs will accept:

*no more than 15 sheets, of no greater size than 120cm by 60cm sheets (approximately equal to the amount from a standard garage roof)*

CBA must be wrapped in plastic sheeting or small pieces be double bagged and sealed with tape to avoid the release of asbestos fibres. Customers need to call the site in advance to confirm that there is adequate space to store the asbestos safely.

No other types of asbestos will be accepted- For greater amounts, or other types of asbestos, customers should contact a reputable asbestos removal company who will collect it or provide a suitable container. If the customer is having work carried out on their property by a company, it is that companies’ responsibility to dispose of asbestos safely as this is classified as special waste from a commercial source.

Handling Asbestos – the Health and Safety Executive can offer advice on the safe handling of asbestos 0845 345 0055 /www.hse.gov.uk/asbestos

**Fire extinguishers**

Fire extinguishers are accepted at all HWRCs.