

FOI REF:	17357
RESPONSE SENT:	07/07/26

Request

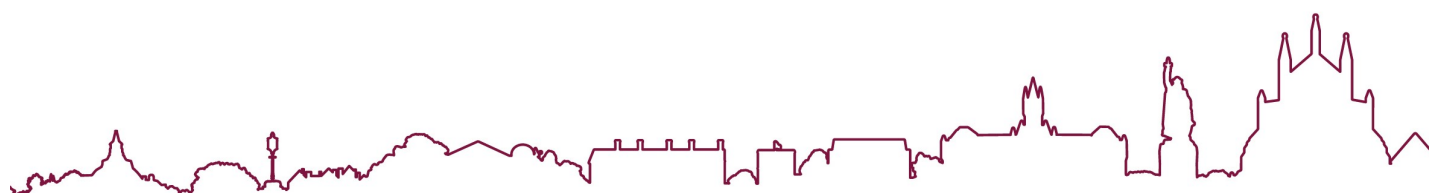
For each of the following six business areas, please provide the details requested below:

1. Finance and Accounting (e.g., General Ledger, Budgeting, Treasury)
2. Human Resources (HR) and Payroll (e.g., Core HR, Time & Attendance, Payroll processing)
3. Procurement and Sourcing (e.g., E-Procurement, Contract Management)
4. Asset and Facilities Management (e.g., Enterprise Asset Management, Fleet tracking)
5. Project and Portfolio Management (e.g., Capital project tracking, Resource allocation)
6. Citizen and Frontline Integrations (e.g., core CRM or Billing systems that integrate with the back office)

For EACH of the six business areas listed above, please provide the following:

- System Name: (The name of the software)
- Supplier/Vendor Name: (If the system was developed in-house, please simply state "In-house")
- System Architecture: Please specify which of the following best describes the setup:
 - Part of a full, integrated Enterprise Resource Planning (ERP) system.
 - A standalone Commercial Off-The-Shelf (COTS) application.
 - A bespoke, in-house developed solution.
- Hosting: Is the system hosted on-premises, managed off-premises by the supplier, or delivered via a Cloud/SaaS model?
- Contract Expiry Date: When does the current contract for this system expire (please include any viable extension periods)?
- Whether the council plans to change the system in the future

Additional Note: If the council utilises a single, integrated ERP system (e.g., SAP, Oracle, Microsoft Dynamics) to cover multiple business areas listed above, please state the name of the overarching ERP and confirm which specific modules are currently active.



Response

1 Finance / Accountancy

System Name: (The name of the software) - **Civica Financials**

Supplier/Vendor Name: (If the system was developed in-house, please simply state "In-house") - **Civica**

System Architecture: **A standalone Commercial Off-The-Shelf (COTS) application.**

Hosting: Is the system hosted on-premises, managed off-premises by the supplier, or delivered via a Cloud/SaaS model? - **On Premise**

Contract Expiry Date: When does the current contract for this system expire (please include any viable extension periods)? - **March 2027**

Whether the council plans to change the system in the future – **with LGR coming in 2028 to form a new authority no plans to change the system currently being planned.**

2 Human Resources (HR) and Payroll

System Name: (The name of the software) - **Access People (HR) & Selima (Payroll)**

Supplier/Vendor Name: (If the system was developed in-house, please simply state "In-house") - **Access UK Ltd (HR) and Selima (Payroll)**

System Architecture: Please specify which of the following best describes the setup:

A standalone Commercial Off-The-Shelf (COTS) application.

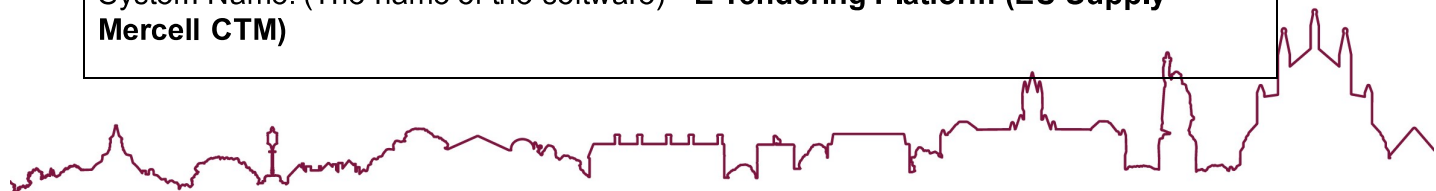
Hosting: Is the system hosted on-premises, managed off-premises by the supplier, or delivered via a Cloud/SaaS model? **HR – Cloud /Saas. Payroll on premises**

Contract Expiry Date: When does the current contract for this system expire (please include any viable extension periods)? - **March 2027**

Whether the council plans to change the system in the future - **with LGR coming in 2028 to form a new authority no plans to change the system currently being planned.**

3 Procurement and Sourcing

System Name: (The name of the software) - **E Tendering Platform (EU Supply Merzell CTM)**



Supplier/Vendor Name: (If the system was developed in-house, please simply state "In-house") **EU Supply Ltd**

System Architecture: Please specify which of the following best describes the setup:

A standalone Commercial Off-The-Shelf (COTS) application.

Hosting: Is the system hosted on-premises, managed off-premises by the supplier, or delivered via a Cloud/SaaS model? **Cloud Hosted (Saas)**

Contract Expiry Date: When does the current contract for this system expire (please include any viable extension periods)? **February 2027**

Whether the council plans to change the system in the future - **with LGR coming in 2028 to form a new authority no plans to change the system currently being planned.**

4 Asset and Facilities Management

System Name: (The name of the software) - **Uniform**

Supplier/Vendor Name: (If the system was developed in-house, please simply state "In-house") - **Idox Software Ltd**

System Architecture: Please specify which of the following best describes the setup:

A standalone Commercial Off-The-Shelf (COTS) application.

Hosting: Is the system hosted on-premises, managed off-premises by the supplier, or delivered via a Cloud/SaaS model? **On premise**

Contract Expiry Date: When does the current contract for this system expire (please include any viable extension periods)? - **31/03/28**

Whether the council plans to change the system in the future - **with LGR coming in 2028 to form a new authority no plans to change the system currently being planned.**

5 Project and Portfolio Management

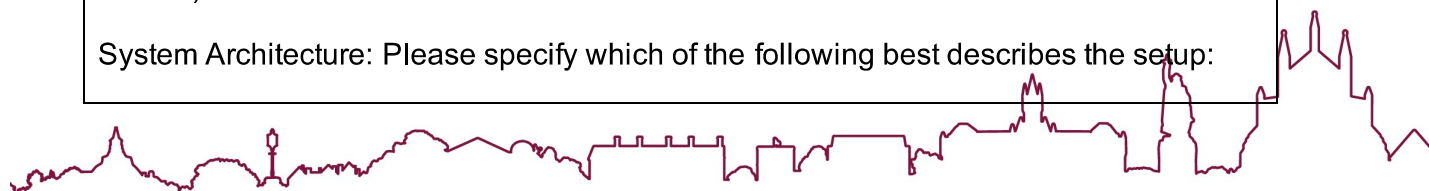
None

6 Citizen and Frontline Integrations

System Name: (The name of the software) **My Council Services**

Supplier/Vendor Name: (If the system was developed in-house, please simply state "In-house") - **Abavus**

System Architecture: Please specify which of the following best describes the setup:



Part of a full, integrated Enterprise Resource Planning (ERP) system.

A standalone Commercial Off-The-Shelf (COTS) application.

A bespoke, in-house developed solution.

NONE OF THE ABOVE - A modular local-government ERP / line-of-business platform that provides integrated CRM, case management, workflow, citizen portal, and service management functions.

Hosting: Is the system hosted on-premises, managed off-premises by the supplier, or delivered via a Cloud/SaaS model? **Cloud**

Contract Expiry Date: When does the current contract for this system expire (please include any viable extension periods)? **31/03/27 with optional 1 year extension**

Whether the council plans to change the system in the future - **with LGR coming in 2028 to form a new authority no plans to change the system currently being planned.**

