| FOI REF:	16469
RESPONSE SENT:	07/01/26

Request

Telephone System

- What make is your telephone system?
- How old is the telephone system you operate?
- How many users do you have?
- Is your telephone system cloud based or on premise?
- Can your switchboard operators transfer external incoming calls to all users across your estate?
- How many extensions does your telephone system have?

Telecoms Estate

- How much do you spend annually on telecoms?
- Do you know how this is split into Voice Telecoms / Data Networking / Mobile Communications / Maintenance?
- How many analogue lines do you have?
- How many ISDN2 Services do you have?
- How many ISDN30 Services do you have?
- How many mobiles do you have?
- Have you done anything about the Analogue Switch Off / Digital Switch On? If so, what have you done?
- What are the contact details for the person who looks after telecoms and the costs associated with these?

Microsoft

- How much do you spend annually with Microsoft?
- How often do you review licensing costs?
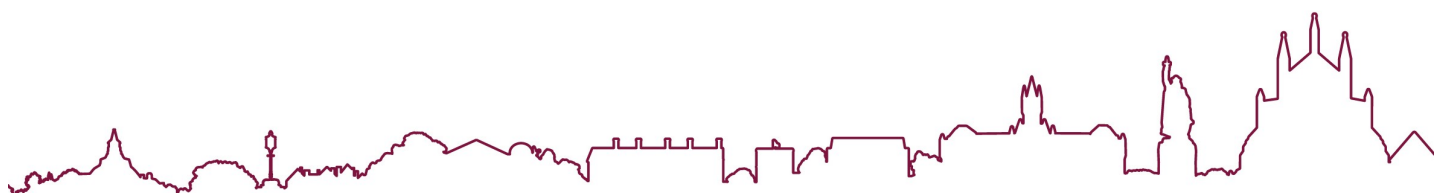
Response

1.1 Mitel Connect

1.2 10 years

1.3 484 user extensions

1.4 On premise

2. Yes

3. 1167

4.1 Annual Spend on Telecoms = £118,398

4.2 Telecoms split –

BT Voice & Data - £60,079

O2 Mobile Voice & Data £22,576

South West Comms - £14,454

Virgin – Voice & Data – £2,591

Zen – Data - £18,698

4.3 101

4.4 0

4.5 0

4.6 O2 Mobiles = 388

4.7 The Council has prepared for the Digital Switchover and has taken necessary steps with all of our Suppliers to migrate our Analogue services by the cut-off date led by Openreach.

5.1 £177,609 approx. per annum

5.2 Currently - 3 Year agreement

www.winchester.gov.uk

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