

<b>FOI REF:</b>	16442
<b>RESPONSE SENT:</b>	22/12/2025

## Request

I am writing to request information under the Freedom of Information Act 2000 regarding homelessness.

Please could you provide the following information as of the most recent date available:

The number of contacts from those threatened with homelessness (likely to become homeless within 56 days) sorted by contact method e.g. phone, email, in-person, web form

The number of contacts from legally homeless individuals sorted by contact method e.g. phone, email, in-person, web form

The number of contacts from those threatened with homelessness or those who are legally homeless which led to resolution e.g. accommodation found

## Response

As confirmed via email the numbers requested are for financial year 2024-2025;

The number of contacts from those threatened with homelessness (likely to become homeless within 56 days) : Between 1 April 2024 and 31 March 2025 427 households approached Winchester City Council as homeless or threatened with homelessness:

- 275 - Approached as threatened with homelessness (triggered the Prevention duty).

sorted by contact method e.g. phone, email, in-person, web form: Between April 2024 and March 2025

### Approached as threatened with homelessness (triggered the Prevention duty)

- Email – 81
- In person - 7
- Letter - 1
- Other - 4
- Telephone - 112
- Blanks (not recorded) – 70

The number of contacts from legally homeless individuals sorted by contact method e.g. phone, email, in-person, web form : 152 - Approached as homeless (triggered the Relief duty)

### Approached as homeless (triggered the Relief duty)



- Email – 32
- In person - 12
- Letter -1
- Other -2
- Telephone – 67
- Blanks (not recorded) – 38

The number of contacts from those threatened with homelessness or those who are legally homeless which led to resolution e.g. accommodation found

Approached as threatened with homelessness (triggered the Prevention duty)

- 183 – prevented or relieved (as some went on to be owed the relief duty)
- 32 – owed the main housing duty
- 47 – closed
- 13 - other

Approached as homeless (triggered the Relief duty)

- 45 – relieved
- 54 – owed the main housing duty
- 27 – closed
- 26 - other

