



FOI REF:	15837
RESPONSE SENT:	15.7.25

## Request

To whom it may concern, I am writing to request information under the Environmental Information Regulations for any odour complaints which have been received from the local community surrounding the Wickham wastewater treatment works (WwTW) operated by Southern Water.

I am specifically looking for any odour complaints which have been received in the last 5-years (since approximately July 2020 to the date of receipt of this enquiry) which have been attributed to the operation of the Wickham WwTW.

If any complaints have been received, can you also detail whether any of these complaints have been substantiated by the Winchester City Council Environmental Health team, and ultimately details of any enforcement action / remedial measures (if you are aware) and whether odour complaints persisted subsequent to completion of any remedial measures. Whilst I appreciate that the exact location of the complaints may be confidential under the terms of the Freedom of Information act, if you are able to provide information on the general area (i.e. to the north / east / south / west of the WwTW that would be very helpful. For ease of reference, the approximate post code for the WwTW PO17 5PT and the Grid Reference is SU566108.

## Response

Winchester City Council have not received any odour complaints from this treatment works in the last 5 years.

