

FOI REF:	15943
RESPONSE SENT:	10/09/25

Request

Dear Sir / Madam

I am writing to you under the Freedom of Information Act 2000 to request the following information regarding software applications and the associated contracts for the following services at the Council.

- What Software Systems are currently used by the Council for Planning, Land Charges, Building Control and Public Protection, Licencing, Environmental Health?
 - For each of the software systems listed in question 1, when does each contract expire?
 - For each of the software systems listed in question 1, what is the annual maintenance cost of each software system?
 - For each of the software systems listed in question 1, are you planning to go to market for a different software system? If so, when?
 - For each of the software systems listed in question 1, how many users / licenses for each of the software systems listed.

Response

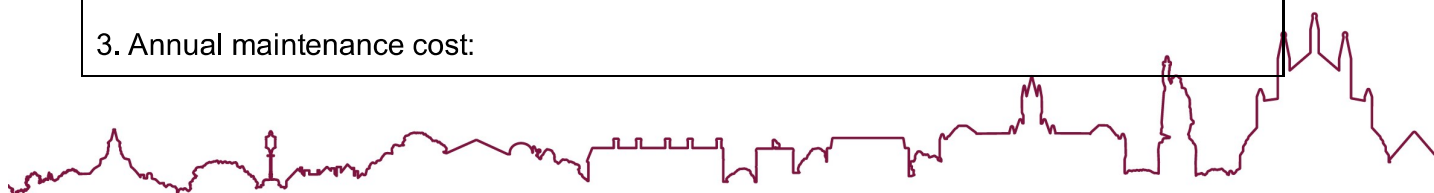
1. Planning – IDOX Uniform

- Land Charges – IDOX Uniform
- Building Control - Submit a Plan / BGS Digital Data / Super Beam & Pro Steel
- Public Protection – IDOX Uniform
- Licensing – IDOX Uniform / ClassMarker – Dec 2025
- Environmental Health – IDOX Uniform / Historical Map Data – Dec 2025

2. Contract expiry:

- Planning – IDOX Uniform - 31/03/28
- Land Charges – IDOX Uniform - 31/03/28
- Building Control – Submit a Plan – March 2026 / BGS Digital Data – Aug 2028 / Super Beam – Jan 2026
- Public Protection – IDOX Uniform - 31/03/28
- Licensing – IDOX Uniform - 31/03/28
- Environmental Health - IDOX Uniform - 31/03/28 / Historical Map Data – Dec 2025

3. Annual maintenance cost:



- IDOX Uniform - £58,873 pa (covering Planning, Land Charges, Public Protection, Licensing & Environmental Health)
- Submit a plan - £895 pa
- BGS Digital - £1615 pa
- Super Beam - £100 pa
- ClassMarker – approx. £160 pa
- Historical Map Data - £250 pa

4. Going to market?

- Planning – No fixed plans at the moment
- Land Charges – No fixed plans at the moment
- Building Control - No fixed plans at the moment
- Public Protection – No fixed plans at the moment
- Licensing – No fixed plans at the moment
- Environmental Health No fixed plans at the moment

5. users/licences

- Idox Uniform – 60 concurrent user licences
- All others – 1 licence

