

FOI REF:	16063
RESPONSE SENT:	07/10/2025

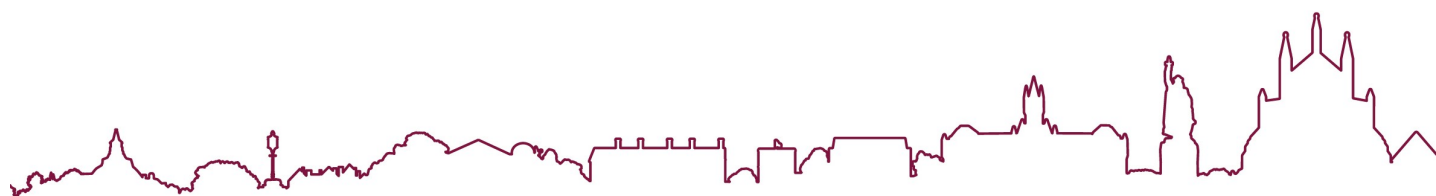
Request

I am writing to you under the Freedom of Information Act 2000 to request the following recorded information relating to the training requirements for licensed taxi and private hire vehicle (PHV) drivers within your authority.

For the purposes of this request, please include both Hackney carriage (taxi) and private hire vehicle (PHV) drivers, where data is available.

Please provide, where held, the following information:

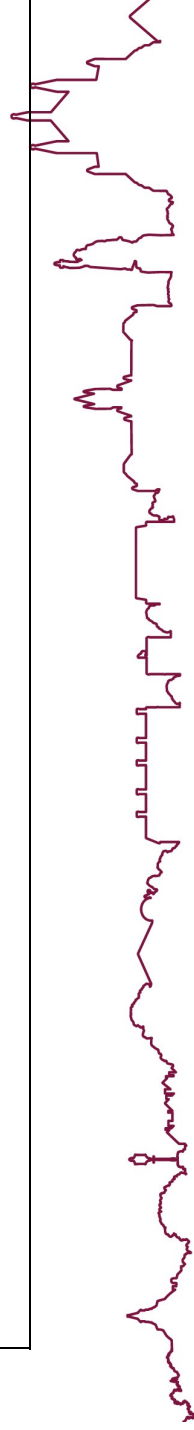
1. The total number of licensed taxi and PHV drivers registered with your authority in each of the past five financial years (2019/20 to 2023/24 inclusive). a) If possible, please provide a breakdown of driver numbers by licence type (e.g. Hackney carriage, PHV, dual badge) for each year.
2. Whether your authority currently requires licensed taxi and/or PHV drivers to complete safeguarding training as part of their initial licence application and/or renewal. a) Is this training delivered face-to-face, online, or both.
3. Whether your authority currently requires licensed taxi and/or PHV drivers to complete disability awareness training as part of their initial licence application and/or renewal. a) Is this training delivered face-to-face, online, or both.
4. The total number of drivers who completed each type of training (safeguarding and/or disability awareness) in each of the past five financial years (2019/20 to 2023/24 inclusive).
5. The total annual spend by your authority on driver safeguarding and/or disability awareness training (if applicable) in each of the past five financial years. If training is paid for directly by drivers, please confirm this.
6. If safeguarding or disability training is required, how frequently must drivers repeat or renew this training (e.g. every three years, one-off only, at each renewal)?
7. Does your authority maintain a central record of completed driver training (safeguarding/disability), or are drivers required to submit their own evidence?
8. Is your authority's current taxi/PHV driver training policy or guidance publicly available online? If so, please provide a link or URL.
9. Does your authority provide any support or alternatives for drivers with low digital literacy, disabilities, or other accessibility needs when completing mandatory training?



Response

Please see below table in relation to questions 1 & 4.

- 2 Whether your authority currently requires licensed taxi and/or PHV drivers to complete safeguarding training as part of their initial licence application and/or renewal. a) Is this training delivered face-to-face, online, or both. **Initial licence online classroom course**
- 3 Whether your authority currently requires licensed taxi and/or PHV drivers to complete disability awareness training as part of their initial licence application and/or renewal. a) Is this training delivered face-to-face, online, or both. **Initial licence online classroom course**
- 5 The total annual spend by your authority on driver safeguarding and/or disability awareness training (if applicable) in each of the past five financial years. If training is paid for directly by drivers, please confirm this. **None in last five years. Since 2019 drivers pay directly to attend training.**
- 6 If safeguarding or disability training is required, how frequently must drivers repeat or renew this training (e.g. every three years, one-off only, at each renewal)? **Disability awareness training – one-off unless complaints or conduct justifies re-test. Safeguarding refresher training is currently under review for implementation in 2026.**
- 7 Does your authority maintain a central record of completed driver training (safeguarding/disability), or are drivers required to submit their own evidence? **Required to provide own evidence.**
- 8 Is your authority's current taxi/PHV driver training policy or guidance publicly available online? If so, please provide a link or URL.
[Statement of Licensing Policy and Fees - Winchester City Council](#)
- 9 Does your authority provide any support or alternatives for drivers with low digital literacy, disabilities, or other accessibility needs when completing mandatory training? **Case by case basis depending on support required.**



	2019/20	2020/21	2021/22	2022/23	2023/24
Q1 No. of Hackney & PH Drivers	111	106	107	89	59
Q1 No. of PH Drivers	136	144	106	79	91
Q4 Safeguarding Completions	155	10	7	34	51
Q4 Disability Completions	0	0	19	15	0