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| FOI REF:       | 16310    |
| RESPONSE SENT: | 10.11.25 |

## Request

Please can I request information held by WCC regarding any odour complaints received in relation to the Harestock Wastewater Treatment Works (located at 51.088887, -1.3297920), operated by Southern Water.

Have any odour complaints been received and attributed to the WwTW operations since 2020? If odour complaints have been received, please provide the available information such as the time and date, descriptors of the nature of the complaint and the generalised location of the complaint.

Whilst I understand that data protection laws guard against providing information allowing identification of individual complainants, providing a road name or postcode would maintain the anonymity of the complainant, whilst still providing the requested information.

## Response

One odour report was made from a customer on Harestock Road in 2021.

