

FOI REF:	15921
RESPONSE SENT:	19/08/25

Request

Dear Freedom of Information officer,

I am getting in touch from BBC News Investigations where I work as a reporter. I am writing to request the following information under the Freedom of Information Act (2000).

For each calendar year 2022, 2023, 2024, and 2025 (to date):

- Q1. The number of complaints received about an individual aesthetics practitioner or an aesthetics business.*
- Q2. The number of inspections of an individual aesthetics practitioner or aesthetics business carried out following a complaint.
- Q3. The number of individuals and/or businesses in this sector closed (either temporarily or permanently) or banned from carrying out specific cosmetic procedures by Environmental Health Officers..

Definitions

*For the purposes of this request, an "individual aesthetics practitioner" means any person who provides non-surgical cosmetic procedures (e.g.including but not limited too Botox, dermal fillers, chemical peels, microneedling, laser hair removal, non-surgical Brazillian Butt Lifts, non-surgical face lifts, non-surgical liposuction) in a commercial capacity, whether self-employed or employed by a business.

*An "aesthetics business" means any premises, clinic, or company offering such non-surgical cosmetic procedures, including beauty salons that provide these services alongside other treatments.

Response

	Q1. Number of complaints received	Q2. Number of inspections carried out	Q2. Number of businesses in this sector closed or banned
2022	1	1	0
2023	0	0	0
2024	0	0	0

2025 to date	0	0	0
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