



FOI REF:	15842
RESPONSE SENT:	19/08/2025

Request

Dear Winchester City Council,

Under the Freedom of Information Act 2000, I would like to request the following information held by your authority for the calendar years 2022, 2023, and 2024 (or the most recent available data):

1. Graffiti incidents - The number of graffiti reports received by the council from members of the public or council staff, regardless of whether they were resolved or actioned.
2. Damp and mould complaints - The number of complaints received by the council relating to damp and/or mould in residential properties within your area, including those passed to housing associations or ALMOs for resolution.
3. Littering enforcement - The number of Fixed Penalty Notices (FPNs) issued for littering offences.
4. Missed bin collections - The number of household missed bin collections reported, including general waste, recycling, or food waste incidents. Please include reports made by residents and/or logged by contractors.
5. Community Protection Notices (CPNs) - The total number of CPNs issued by the council.

If available, please provide a breakdown by the type of behaviour or issue the notice was related to (e.g., noise, graffiti, fly tipping, waste, nuisance).

Response

1 Graffiti Incidents

2022 - 173

2023 - 77

2024 - 57

2 Damp and mould complaints

We cannot accurately report on specifics around damp and mould related repairs prior to the implementation of our damp and mould policy in December 2024. This is because damp and mould works were reported in line with our reactive repairs procedures and not specifically categorised as damp and mould works.

We can provide the data you have requested since December 2024 which is as follows

- December 2024 to June 2025

- Number of repair requests - 417

3 Littering enforcement

No fixed penalty notices issued over any of this period

4 Missed bin collections

- Missed bins 2022: Refuse 646, recycling 386, glass 122, garden waste 409.
- Missed bins 2023: Refuse 487, recycling 296, glass 311, garden waste 482.
- Missed bins 2024: Refuse 465, recycling 346, glass 270, garden waste 262.
- (2024 data for Oct/Nov missing due to operational re-route.)

5 CPN issued

- 2022 – 4 (aggressive begging)
- 2023 – 4 (aggressive begging)
- 2024 - 0

