

FOI REF:	15713
RESPONSE SENT:	07/07/25

Request

Freedom of Information Request – Green Waste Subscription

1. If you charge a subscription fee for green-waste collections, in which year was this introduced.
2. What has been the % uptake in subscriptions for the last 5 years since introducing a subscription service.
3. How many complaints have been received relating to green waste being burned in a residential garden. 12 months prior and 12 months after the introduction of a green-waste subscription service.
4. Total number of fly-tipping incidents have been reported which consisted mostly of green waste. 12 months prior and 12 months after the introduction of a green-waste subscription service.
5. What policy do you have in place for the return of unused bins used for green-waste?.

Response

1. 2021
2. In the first full year we had just over 22,000 bins sold, The last full year (2024) we had 23,777 bins sold, this year we are on 300 more bins on the same days as last year – with year for purchases ending in octboer, so are likely to exceed this figure from 2024. As a percentage we are up about 8% over this time period.
3. We don't have details of what material was the source of complaints about air pollution related to burning, smoke or odours was.
4. The statistics for fly tipping which in clude green incidents is captured on the Defra fly tipping statistics for each local authority, including Winchester:

[Fly-tipping statistics for England – GOV.UK](#) However as we started the garden waste service in the year of COVID, the fly tipping statistics around that period are not representative.

5. The garden waste bins are owned by the council, when people stop using the service we can retrieve the bins.

