

## **TACT BOARD MEETING - AGENDA**

**Date:** 15 July 2025

**Time:** 6:00 pm - 8:00 pm

**Location:** Boardroom Meeting Room (West Wing)– Winchester City Council Offices

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1. Minutes of previous meeting – Cllr Reach
2. Feedback from Housing Improvement Workshops – TACT Board
3. TACT terms of reference – Simon
4. Tenant Engagement Conference feedback and learning – TACT Board
5. Regulator for Social Housing (RSH) update – Simon/TACT Board
6. Performance: Tenant Satisfaction Measures data return for 2024/25 – Sarah  
Apr/ May/ June- compliance scorecard & Housing dashboard – Paul/ Yvonne
7. Repairs and Maintenance Policies: Repairs; Recharges; Disabled Adaptations; Damp  
and Mould- Yvonne/ Paul
8. Complaints Handling Code self- assessment – Sarah
9. Annual Housing Report 2024/2025 content – Sarah/ all
10. TACT meetings forward plan – Cllr Reach
11. Service and stock tour – Yvonne

Date of next meeting: Wednesday, 15/10/2025; 6pm – 8pm

