



FOI REF:	15472
RESPONSE SENT:	01/05/2025

Request

As a freedom of information request, please answer the following questions for the financial years: 21-22, 22-23, 23-24, 24-25.

1. How many accounts were raised at billing in financial year?
2. What was the total value of liability in financial year?
3. How many accounts were in arrears at the end of the financial year?
4. How was the value of arrears in that financial year?
5. How many council tax cases were referred to bailiffs?
6. How much money was retrieved by the bailiffs?
7. How much debt was written off by the council in that financial year?
8. Do you currently have a formal policy in place for dealing with residents in vulnerable circumstances as part of your collections process for Council Tax arrears?
9. Do you currently have a policy of exempting recipients of Council Tax Support / Reduction from the use of bailiff action?

Response

	2021/22	2022/23	2023/24	2024/25
1 – relating to that year	54584	55831	56972	58072
2 – relating to that year	94308177.15	99767710.06	106584403.48	113860972.93
3 – total as at 31.03*	10,480	10,106	10925	10774
4 – total total as at 31.03	3900333.17	4545323.58	4972921.98	4960554.99
5 – total	989	1457	2151	2140
6 – total	197387.64	554575.09	593012.44	599605.71
7 – total	2630.68	149337.08	124252.32	551302.41

*includes no. of accounts with arrears/credits for an individual year. If an account had arrears on more than one year, they would be counted twice in this total.

8. No, each case is dealt with on a case by case basis.
9. No

