

## Winchester City Council – Housing Standards Groups

Group: Neighbourhood & Community

Date: 19 June 2025

## Actions / Outcomes

Agenda Item	Discussion Summary/ Notes	Actions	Person Responsible	Deadline
One-word Check in	<ul style="list-style-type: none"><li>• Expansive</li><li>• Conflicting</li><li>• Improving</li><li>• Curious</li><li>• Full</li><li>• Joined-up thinking</li><li>• Motivated</li></ul>	None	N/A	N/A
Service Update	<p>A number of projects are being initiated and some completed;</p> <ul style="list-style-type: none"><li>○ Firmstone Road: Completed.</li><li>○ King Alfred Place: Nearing completion.</li><li>○ Simmons Court: Next in line.</li><li>○ Pound Road: Phase one starts June 30.</li><li>○ Orchard Close: Consultation in next 3 months.</li></ul> <p>Estate Improvement requests come from tenants, councillors, MPs, and tenants via Housing Officers. Projects assessed based on criteria and funding. Larger projects require tenant consultation. Project prioritisation is based on biodiversity, Health &amp; Safety, and reducing antisocial behaviour</p>	None	N/A	N/A
Main Activity 'Fix the Journey' -	<p><b>What works well</b></p> <ul style="list-style-type: none"><li>• Landscaping looks beautiful!</li></ul> <p><b>Frustrations/ Failures</b></p>	Tenants will put forward their questions regarding budgets and spending to TACT Tenant Members for discussion at TACT	Karen Alexander (TACT Board, Tenant Member)	

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	<ul style="list-style-type: none"><li>• Poor website functionality and reporting tools</li><li>• Lack of communication &amp; follow-up on reported issues</li><li>• Difficulty obtaining permission for self-funded improvements</li><li>• Confusion over roles of WCC and Hampshire County</li><li>• Yearly budget unpredictable</li><li>• Tenant disengagement due to feeling ignored</li></ul> <p><b>Ideas</b></p> <ul style="list-style-type: none"><li>• Promote tenant skills and self-help initiatives to reduce dependency - use community hubs and partnerships for training (e.g. with Cardo)</li><li>• Expand social value projects such as handy man services (Cardo) for vulnerable groups</li></ul>			
Future Workshop Topic	Antisocial Behaviour	Date/ Times/ Venues/ Session Plans to be distributed to all tenants	Tenant Partnership Team	September 2025