

FOI REF:	15583
RESPONSE SENT:	06/06/2025

Request

FOI request - Assaults on frontline housing staff (2016-2025)

Please provide the following data for your council:

1. How many assaults were reported against your council's housing staff in 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023, 2024, and in the first quarter of 2025?
2. For each of these years, how many of these assaults were verbal?
3. For each of these years, how many of these assaults were physical?
4. For each of these years, how many of these assaults were sexual?
5. For each of these years, how many of these assaults involved abuse related to a protected characteristic/hate speech?

Response

We do not hold information for the period from 2016 to March 2022.

The table below provides the available data from April 2022 onwards.

Please note that we do not categorise incidents as sexual or hate speech.

Year	Apr 2022 – Dec 2022	Jan 2023 – Dec 2023	Jan 2024 – Dec 2024	Jan 2025 – March 2025
Verbal	9	8	5	2
Physical	0	1	1	0
Sexual	n/a	n/a	n/a	n/a
Hate Speech	n/a	n/a	n/a	n/a
Total	9	9	6	2

