

Ref	What will we do?	Greener Faster	Thriving Places	Healthy Communities	Good Homes for All	Efficient and Effective	Listening and Learning	Council Plan - What we want to achieve (if relevant) select from drop down	Project Stage (if req'd) select from drop down	Key Milestones	Key Milestone Target Date	Project Delivery Date	Project Progress select from drop down	Cabinet Member	Lead Officer	Resources	TC25	Comments
HSG001	Local Government Reorganisation - all services will actively contribute to collaborative efforts as required by the Transition Plan to prepare and be ready before April 2028 to ensure a smooth transition to a new Unitary Authority.						✓	Improved engagement with under represented groups. C	Delivery	Mar '26 - Government decision March '26 - Apr '28 - implementation	Apr-28	01/04/2028	On Track	Cllr Cutler	Karen Thorburn	PMO being stood up and resource requirements being identified for approval via budget process		
HSG002	Digital Transformation - All services will actively contribute to delivering the organisation's Digital Strategy by adopting modern technologies, streamlining processes, and strengthening digital capabilities to drive greater efficiency, improve accessibility, and deliver an enhanced customer experience					✓		High accessibility and usage of our services – with a strong shift to digital for those who prefer it	Delivery	Milestones as set out in Strategy and individual roadmaps	Various	Apr-28	On Track	Cllr Cutler	Digital Programme Manager	Existing Team Resources		
HSG003	Review HRA Business Plan in light of the economic circumstances and review current planned services and programmes.	✓				✓	✓	A balanced budget and stable council finances	Initiation	Monthly officer budget meetings. Committee Council Governance and approvals.	01.11.26	28.02.26	On Track	Cllr Reach	Karen Thorburn, Kevin Harlow	HRA Budget		
HSG004	Develop improvement plans to achieve and comply with the Regulator of Social Housing 5 consumer standards and regulatory requirements. Develop improvement plans for each standard, preparing for RSH inspection.					✓	✓	Good Homes for All	Initiation	Qtry Member/Tenant/Officer Board meetings	On-going	31.03.26	On Track	Cllr Reach	Karen Thorburn, Yvonne Anderson, Sarah Hobbs	HRA Budget		Regulator of Social Housing Consumer Standards. 1. Safety and Quality Standard. 2. Transparency, Influence and Accountability Standard. 3. Tenancy Standard. 4. Neighbourhood and Community Standard. New Competence & Conduct standard due in October 26.
HSG005	Meet regulatory requirements to address damp and mould cases. Ensuring cases are identified and dealt with promptly / effectively when raised by council and private rented tenants within statutory timelines.					✓	✓	Ensure all council homes are decent, safe, energy efficient and resilient to the effects of climate change.	Delivery		01.04.26	31.03.27	On Track	Cllr Reach	Yvonne Anderson, Property Services Managers, John Corrie	HRA Budget		
HSG006	Deliver a Council Housing Retrofit Programme to achieve energy efficient ratings of EPC C and above in our council homes.	✓				✓	✓	Decarbonisation of district homes, consistent with our net zero goal.	Delivery	Qtry Member Officer Board meetings. Qtrly Corporate and monthly Service KPI's, Scorecard.	01.04.26	Ongoing	On Track	Cllr Reach	Yvonne Anderson Preshanta Burbidge	HRA Budget		
	As above.									01.04.26	31.03.27	On Track						
HSG007	Deliver an improved and customer focused council home Property Repairs, Maintenance and Compliance contract, inclusive of tenant engagement.	✓				✓	✓	Ensure all council homes are decent, safe, energy efficient and resilient to the effects of climate change.	Initiation	Monthly Officer meetings	30.05.26	31.08.26	Started	Cllr Reach	Karen Thorburn, Yvonne Anderson, Paul Woodham (Consultant)	HRA Budget		
HSG008	Deliver an improved customer digital offer through service and systems transformation.					✓	✓	High accessibility and usage of our services – with a strong shift to digital for those who prefer it	Initiation	Monthly Officer Project Meetings.	31.06.26	01.12.26	Started	Cllr Reach	Yvonne Anderson/Sarah Hobbs	HRA Budget		
HSG009	Complete the Digital Switchover programme in Sheltered Housing Schemes - analogue to digital by January 2027					✓	✓	High accessibility and usage of our services – with a strong shift to digital for those who prefer it	Delivery	Monthly Officer Meetings	30.06.26	31.01.27	On Track	Cllr Reach	Yvonne Anderson/Sarah Turpit	HRA Budget		
HSG010	Scrutiny of service delivery reviews to provide efficient and effective aligned services focused on customer first, right first time approach.					✓	✓	Improved satisfaction for our services	Initiation	Monthly Officer meetings	31.02.26	31.03.27	Started	Cllr Reach	Yvonne Anderson/Service Managers	HRA Budget		
HSG011	Review the Sub Regional Hampshire Home Choice Framework in preparation of LGR.					✓	✓	Increased investment in our district	Not Started	Qtry Member Officer Board meetings	31.01.27	31.3.28	Not Started	Cllr Reach	Service Lead - Strategic Housing Charlotte Quinn	GF Budget		GF Budget supported by HRA budget
HSG12	Implement the Renter's Right Act 2025 (coming into effect 2026). Expanded LA enforcement powers/maximum fines issued to Landlords.			✓	✓			Thriving local voluntary, and community sector – tackling isolation, building community cohesion and supporting those in need	Start up	Monthly Officer meetings	31.01.26	31.05.26	On Track	Cllr Reach	Service Lead - Strategic Housing John Corrie	GF Budget		GF Budget supported by Gov grants.

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HSG013	Develop an Older Persons Accommodation Strategy.			✓	✓		✓	Ensure all council homes are decent, safe, energy efficient and resilient to the effects of climate change.	Start up	Officer/ Partnership meetings		01.04.27	Not Started	Cllr Becker	Service Lead - Strategic Housing	GF Budget		GF Budget supported by Gov grants.
HSG014	Develop a Supported Housing Strategy in partnership with HCC.			✓	✓		✓	Good Homes for All	Start up	Officer/ Partnership meetings	31.03.26	01.04.27	Started	Cllr Becker	Service Lead - Strategic Housing	GF Budget		GF Budget supported by Gov grants.
HSG015	Deliver a programme of actions/events through the Community Safety Partnership to increase the feeling of safety in in our communities.			✓		✓	✓	Improved satisfaction for our services	Delivery	Officer/ Partnership meetings	01.04.26	31.03.27	On Track	Cllr Becker	Sandra Tuddenham	GF Budget		GF Budget supported by partner grants.
HSG016	Explore alternative Temporary Accommodation, use of £1m GF homelessness reserve to reduce Bed and Breakfast budget.			✓	✓	✓		Good Homes for All	Initiation	Milestones as set out in the Preventing Homelessness and Rough Sleeping Strategy and individual pathways.	31.03.27	31.03.28	Started	Cllr Becker	Service Lead - Strategic Housing Charlotte Quinn	GF Budget		
HSG017	Review Static Caravan licensing and charging if aligned opportunities arise in 2026/28 period.			✓	✓	✓	✓	Good Homes for All	Not Started					Cllr Becker	Service Lead - Strategic Housing Charlotte Quinn	GF Budget		