



6OI REF:	14920
RESPONSE SENT:	06/11/2024

Request

I am making this request under the Freedom of Information Act 2000 regarding spending on disrepair claims and tenant services from 1st November 2023 to 1st November 2024.

Please provide the following information:

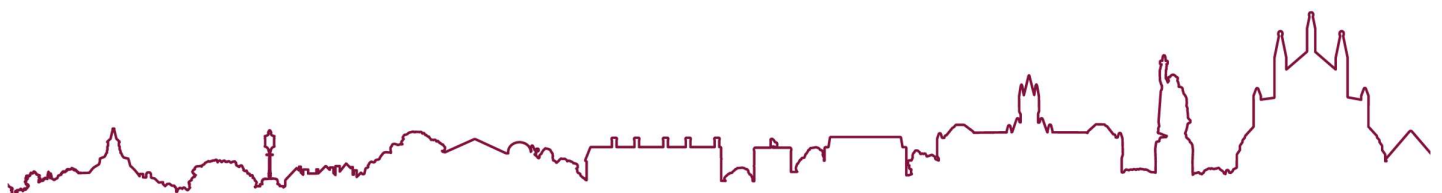
1. Total expenditure by the council on legal disrepair claims during this period.
2. The total compensation paid directly to tenants living in disrepair.
3. A monthly breakdown of tenant boiler breakdown reports and repairs for:
 - November 2023
 - December 2023
 - January 2024
 - February 2024
4. The average wait time for addressing a boiler breakdown from the time of the initial report to full resolution during each of these months.

If you categorise boiler issues or disrepair claims differently within your data, please include definitions or clarifications to help interpret these figures.

If full data is not available, please provide what is accessible and a timeline for the missing information.

Response

1. Total amount of legal cost WCC have spent on tenants solicitors cost is £27,500.00
 2. The total compensation paid to tenants between 1st November 2023 to 1st November 2024 was £6,700.00
- 3&4.



Month	Number of jobs	Average completion time (calendar days)
November 2023	682	5.3
December 2023	554	7.6
January 2024	695	4.4
February 2024	550	5.6

