



<b>9OI REF:</b>	14902
<b>RESPONSE SENT:</b>	31/10/2024

## Request

1. Do you manage Sheltered Housing Schemes (Independent Living Schemes) for older people? If yes;
2. Is there a provision of Careline / Emergency Alarms in these schemes?
3. Does every one living in Sheltered Housing automatically have an emergency alarm, or is it by application for those that require it?
4. Is this provided by the local authority directly or by a third party?
5. Is a charge made to residents for this emergency alarm service?

## Response

1. Yes we have 12 full sheltered schemes, 3 Extra Care Schemes & 3 over 60's sites
2. Yes all schemes are fitted with hard wired emergency alarm systems.
3. All properties in Sheltered housing have an alarm automatically, there is no opt out option at present.
4. This is provided by Winchester City Council as part of our sheltered housing offer.
5. The only charge at present is a nominal sum to cover the connection to our alarm monitoring centre. However this is being reviewed to take into account the additional cost of upgrading to digital solutions.

