

<b>FOI REF:</b>	14826
<b>RESPONSE SENT:</b>	18/10/2024

### Request

I am making this request for information under the Freedom of Information Act. Please provide a response to the following:

1. How many complaints were made about landlords from April 2019 to April 2024? Please break the results down by year (2019/20, 2020/21 etc.)
2. How many prosecutions were pursued against landlords from April 2019 to April 2024? Please again break this down by year.
  - a. What was the reason for each prosecution (e.g. failure to obtain the correct licence, failing to comply with improvement notices, etc.)
  - b. What was the outcome of each prosecution?

### Response

#### **1.How many complaints were made about landlords from April 2019 to April 2024?**

We keep statistics on complaints received in respect of disrepair/housing health and safety issues, primarily regarding private rented accommodation. The complaints are not about 'landlords' per se, but about property conditions. The number of complaints received during the time period you stated were:

2019/20 - 100

2020/21 - 100

2021/22 - 109

2022/23 - 101

2023/24 - 68

#### **2.How many prosecutions were pursued against landlords from April 2019 to April 2024?**

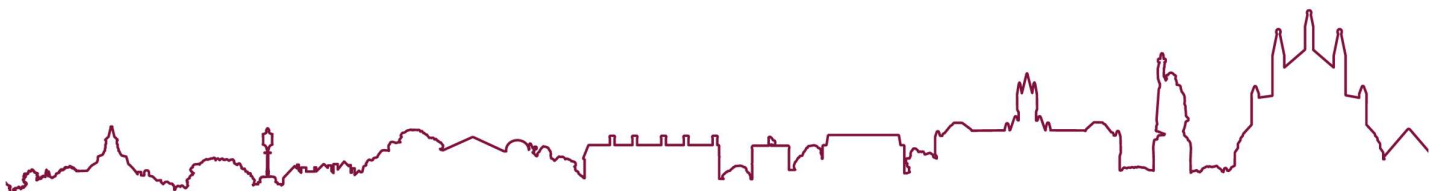
2019/20 - 0

2020/21 - 0

2021/22 - 0

2022/23 - 0

2023/24 - 1



Note – although we have not undertaken many prosecutions against landlords, as an alternative means of enforcement to prosecution, where appropriate, we have issued Civil penalty notices.

**2a. What was the reason for each prosecution?**

2023/24 – 1 – Failure to comply with a Prohibition Order

**b. What was the outcome of each prosecution?**

The landlord was fined £13,711.21 inclusive of costs.

