

<b>FOI REF:</b>	14770
<b>RESPONSE SENT:</b>	02/10/2024

**Request:**

If all the below questions cannot be answered within the appropriate time limit, please can you answer the questions in order as below until the limit is reached.

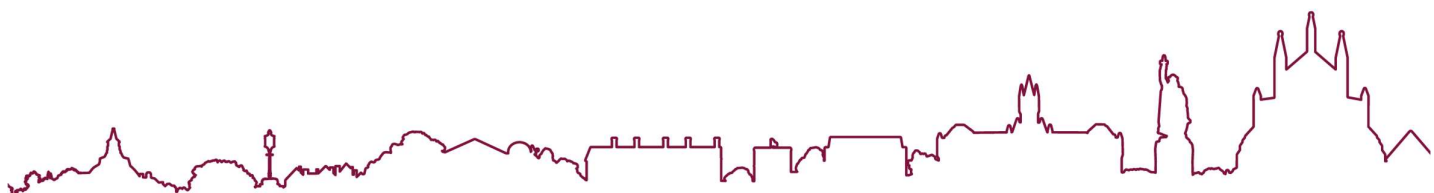
1. How many home adaptations were delivered in the following financial years under the Disabled Facilities Grant (DFG)?
  - For each year from 2019-20 through to 2023-24
2. How many of the home adaptations delivered, as outlined in question 1, related to
  - a) under-18s, and b) adults aged between 18 and 64.

Please break the figures down by the following financial years:

- For each year from 2019-20 through to 2023-24
3. Of home adaptations delivered under the DFG in the following financial years, what was the average amount of time, in days, for a home adaptation to be completed from the time of the resident's initial enquiry\*?
    - For each year from 2019-20 through to 2023-24

*\*Please understand an "initial enquiry" in all questions as the first contact made by/on behalf of the resident with the local authority regarding a home adaptation, rather than the point at which an application was formally submitted. If such timeframes cannot be calculated because the data is not accessible in this format, please provide timeframes using the nearest data you have available and explain what this timeframe relates to*

4. Of home adaptations delivered under the DFG in the following financial years, what was the average amount of time, in days, for a home adaptation to be completed from the time of the initial enquiry for cases relating to under-18s?
  - For each year from 2019-20 through to 2023-24



5. Of home adaptations delivered under the DFG in the following financial years, what was the average amount of time, in days, for a home adaptation to be completed from the time of the initial enquiry for cases relating to those aged 18-64?

- For each year from 2019-20 through to 2023-24

6. Among residents whose DFG enquiries or applications remain open, what is the longest amount of time a case has been ongoing (in days)?

Please provide a figure from the point at which the resident first enquired\* about a home adaptation. *\*Please understand 'first enquired' as the first contact made by/on behalf of the resident with the local authority regarding a home adaptation, rather than the point at which an application was formally submitted.*

If such timeframes cannot be calculated because the data is not accessible in this format, please provide timeframes using the nearest data you have available, and explain what this timeframe relates to

7. Did the case in question 6 relate to an individual aged

- a) under-18s, and
- b) adults aged between 18 and 64? or
- c) 65 and over

8. What was the total cost of the home adaptations delivered under the DFG in each of the following financial years?

- For each year from 2019-20 through to 2023-24

9. Do you use discretionary powers to top up grants?

## Response

1. How many home adaptations were delivered in the following financial years under the Disabled Facilities Grant (DFG)?

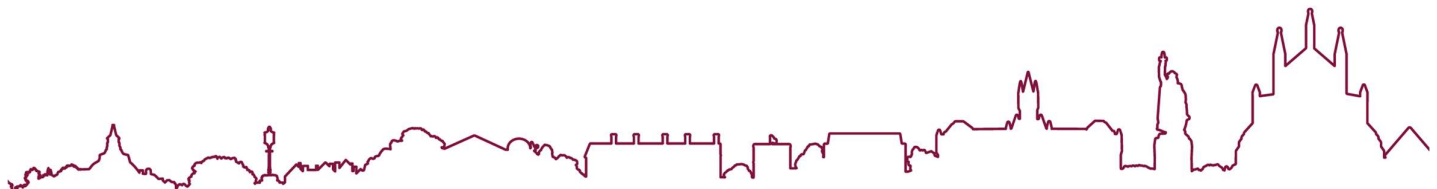
- 2019-20 66 "adaptations as recorded" 59 cases were invoiced
- 2020-21 70 "adaptations as recorded" 69 cases were invoiced
- 2021-22 98 "adaptations as recorded" 79 cases were invoiced
- 2022-23 153 "adaptations as recorded" 155 cases were invoiced
- 2023-24 146 "adaptations as recorded" 116 cases were invoiced



2. How many of the home adaptations delivered, as outlined in question 1, related to
- a) under-18s, and b) adults aged between 18 and 64.

Please break the figures down by the following financial years:

- 2019-20 to the best of the information available a) 7, b) 39
  - 2020-21 a) 4, b) 65.
  - 2021-22 a) 5, b) 74.
  - 2022-23 a) 20, b) 135.
  - 2023-24 a) 12, b) 104.
3. Of home adaptations delivered under the DFG in the following financial years, what was the average amount of time, in days, for a home adaptation to be completed from the time of the resident's initial enquiry\*?
- 2019-20 Initial enquiry to invoice paid date, average amount of days 232.4.
  - 2020-21 Initial enquiry to invoice paid date, average amount of days 228.5.
  - 2021-22 Initial enquiry to invoice paid date, average amount of days 269.8.
  - 2022-23 Initial enquiry to invoice paid date, average amount of days 164.2.
  - 2023-24 Initial enquiry to invoice paid date, average amount of days 182.1.
4. Of home adaptations delivered under the DFG in the following financial years, what was the average amount of time, in days, for a home adaptation to be completed from the time of the initial enquiry for cases relating to under-18s?
- 2019-20 304.3 days
  - 2020-21 474 days
  - 2021-22 550.8 days
  - 2022-23 160.5 days
  - 2023-24 275.5 days
5. Of home adaptations delivered under the DFG in the following financial years, what was the average amount of time, in days, for a home adaptation to be completed from the time of the initial enquiry for cases relating to those aged 18-64?
- 2019-20 219.2 days
  - 2020-21 207 days
  - 2021-22 250.8 days
  - 2022-23 164.8 days



- 2023-24 [141.7 days](#).

6. Among residents whose DFG enquiries or applications remain open, what is the longest amount of time a case has been ongoing (in days)? [712 days](#)

Please provide a figure from the point at which the resident first enquired\* about a home adaptation.

7. Did the case in question 6 relate to an individual aged

- d) under-18s, and
- e) adults aged between 18 and 64? or
- f) 65 and over

8. What was the total cost of the home adaptations delivered under the DFG in each of the following financial years?

- 2019-20 [£542,384.85](#)
- 2020-21 [£822,080.02](#)
- 2021-22 [£919,765.34](#)
- 2022-23 [£749,346.36](#)
- 2023-24 [£1,192,979.18](#)

9. Do you use discretionary powers to top up grants?

[Yes. Our current policy allows us to provide the following discretionary grants: welfare grant, heating grant, relocation grant, adaptations costing under £15,000 and top up grant.](#)

