



FOI REF:	14685
RESPONSE SENT:	25/09/24

Request:

Would you kindly provide me with the following information regarding your Finance/HR contracts:

1. Which ERP (Enterprise Resource Management)/Finance Provider is used as your financial solution?
2. Which provider is used as your HR and Payroll solution?
3. What are the total and annual contract values for each of your systems?
4. When do your contracts expire?
5. Do you have any planned upgrades of the software?
 - a. If so, when?
6. Are you planning to go to market for a different HR or Finance system?
 - a. If so, when?

Response

1. Civica Financials
2. Access UK Ltd – Envoy Payroll
3. £61,676 annual – Access UK / Civica - £32,219 annual
4. March 2025 for both
5. Financials - Software version update – in approx. 4 months time

Access UK – we only get very short notice of upgrades, and we are not aware of any at this time. Last one was in August.
6. Financials - Yes looking to review financials package jointly with Test Valley Borough Council for 2026

Access UK – we are currently working on a roadmap re future HR Software provision within the contract constraints and wider corporate IT Strategy. Roadmap is currently due to be finalised by end of March 2025

