



FOI REF:	14668
RESPONSE SENT:	19/09/2024

## Request:

Please provide the following details:

### Access Control System Overview:

#### 1. Current System(s):

\* What electronic access control system(s) do you currently have in place? Please include manufacturer of control unit & model (e.g. SALTO, PAXTON, ASSA)

#### 2. Access-Controlled Doors:

\* How many doors across all of your sites have access control systems installed? How many per each site?

#### 3. Access Control Types:

\* Please provide a detailed breakdown of the different types of access control hardware in place (e.g., magnetic lock doors, paxton p50 door readers, electric strike doors, battery-operated electronic handle sets, battery-operated electronic cylinders, etc.).

#### 4. System Age:

\* When was your current access control system installed? Which company installed it? <sup>[SEP]</sup>

#### 5. System Integration:

\* Is your access control system integrated with your ID card production or other systems (e.g., time and attendance, building management, CCTV and/or fire/security alarm systems)? If so, which system(s) is it integrated with?

#### 6. Supplier Information:

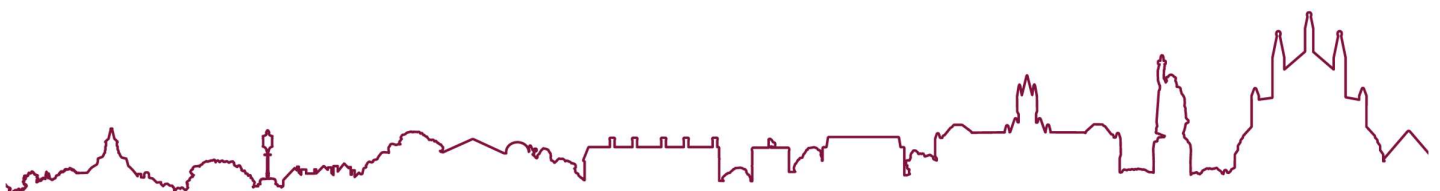
\* What are the names of the suppliers of your existing access control system?

\* Who is your current supplier for access cards and fobs, and do you purchase these directly or through your access control installers/maintenance contractors? <sup>[SEP]</sup> If not, where do you purchase these from?

#### 7. Manufacturer and Models:

\* What manufacturer and model of hardware, cards and fobs do you use for your access control system? Please provide specific details of each of the exact manufacturer/model of equipment; card(s)/fob(s) that you use at each site (e.g. Paxton 692-052 Net2 Proximity ISO Cards Pack of 500 SKU: AC-PAX-692-052) together with the ongoing cost for fobs/cards (including VAT) each month/year.

#### 8. Management Software:



\* What software is used to manage the door controllers and readers in your access control system? (e.g. Paxton Net2 Pro)

#### Usage and Distribution Details:

##### 9. Consumable Usage:

\* Please provide data on the monthly and annual usage/purchases of access control cards and fobs. This should include how many are issued, lost/replaced, and returned faulty/damaged each month/annum.

##### 10. User Information:

\* How many individual users require access control cards/fobs across all sites? If possible, please provide a breakdown by site or building.

#### Maintenance and Support:

##### 11. Management and Contact Information:

\* Who manages your site's access control system? Please provide a name, direct email address and direct telephone number / extension for this contact.

##### 12. Support/Maintenance Contracts:

\* Do you have a current support/maintenance contract for your access control system? If so, when does this contract expire?

##### 13. Future Plans/Planned Changes:

\* What are the organisations plans related to the installation, upgrade, or support/maintenance of access control systems over the next three to five years?

### **Response:**

#### Access Control System Overview:

1. ACT Pro Enterprise ( now Vanderbilt ) Control units will be a mixture of the following at various locations – ACT Pro120 single door station, ACT Pro1500 IP controller, ACT Pro100e single door controller
2. We have 32 doors with access control over 3 sites (within 50metres – City Offices, West Wing & Guildhall).
3. Readers will be HID Mifare Mullion readers. Maglocks will be mixed again but mainly Specialised EM05 mini maglock ( double ), Specialised EM02 mini maglock ( single ) and Trimec ES100 electronic strike lock.
4. SMART Security installed the system in 2007 and upgraded in 2022.
5. Access Control is linked with HID ID cards, Sign-in App, Fire Alarm



6. SMART Security
7. ACT Pro Enterprise ( now Vanderbilt ), HID Mifare contactless cards ( PVC-H-12 )
8. ACT Pro Enterprise ( now Vanderbilt )
9. Clarification requested on 12/09/2024.
10. We have 400 staff, who use all 3 sites.
12. A yearly maint agreement is in place and expires March 2025.
13. We recently upgraded 3 years ago, so no plans at present.

