

FOI REF:	14345
RESPONSE SENT:	12/06/24

Request:

Hi Data Protection/FOI Officer,

You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following.

This is a request for information that relates to the organisation's contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:

· Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers. · Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server) · Storage Area Network Maintenance/Support (EMC, NetApp etc)

For each of the types of contract described above, please can you provide me with the following data. If there is more than one contract please split the information for each separate supplier this includes annual spend

- 1. Contract Title: Please provide me with the contract title.
- 2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network)
- 3. Existing/Current Supplier: Please provide me with the supplier name for each contract.
- 4. Brand: Please state the brand of hardware or software
- 5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.
- 6. Annual Average Spend: Please provide me with the most recent annual spend for this contract?
- 7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)
- 8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.
- 9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)
- 10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.
- 11. Number of Physical Server: Please can you provide me with the number of physical servers.
- 12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers
- 13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.

Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

Response:

Contract Title: Server Maintenance

Contract Type: Server Hardware,

Existing/Current Supplier: Dell

Hardware Brand: Dell R330, R430, R530, R630, R640, R750

Operating System / Software (Platform). Windows, Vsphere

Annual Average Spend:

• **Dell =** Support embedded with cost of server procurement

Contract Duration:

• **Dell =** 2 & 5 years

Contract Expiry Date:

Various from April 2023 up to Feb 2027

Contract Review Date: 1 to 2 months prior to contact end dates.

Purchase of Servers: Various from 2015 to 2022

Number of Physical Server: 12

Number of Virtual Servers: Please can you provide me with the number of

Virtual servers 65

Brief Contract Description: Server Maintenance – 4hour pro support

Contract Owner: itbusinesssupport@winchester.gov.uk

Contract Title: Virtualisation Licensing

Contract Type: Licencing support

Existing/Current Supplier: Phoenix - : XenApp, VMware, Vsphere

Software brand: VMware: XenApp:Vsphere

Operating System / Software (Platform): Vsphere,

Annual Average Spend: £15,959

Contract Duration: Annual



Contract Expiry Date: December 2024

Contract Review Date: October 2024

Purchase of Servers: n/a

Number of Physical Server: n/a

Number of Virtual Servers: n/a

Brief Contract Description:

1 x Vmware Production support/subscription Vmware vCenter Server7 std fo vSphere - per instance

4 x Production support/subscription Vmware vsphere 7 enterprise for 1 processor

2 x Production support/subscription for VMWare Site recovery site manager 8 enterprise (25 VM Pack)

Internal Contact: itbusinesssupport@winchester.gov.uk

Contract Title: SAN

Contract Type: Nimble San Support

Existing/Current Supplier: XMA

Hardware Brand: Nimble

Operating System: n/a

Annual Average Spend: £17128

Contract Duration: 5 years

Contract Expiry Date: September 2024

Contract Review Date: January 2024

Purchase of Servers: n/a

Number of Physical Server: n/a

Number of Virtual Servers: n/a

Brief Contract Description: 4hr parts Del, SW Sup & InfoSight-260.

Internal Contact: itbusinesssupport@winchester.gov.uk



Contract Title: UPS

Contract Type: UPS support

Existing/Current Supplier: Kohler

Hardware Brand: Uninterruptible Power Supply

Operating System: n/a

Annual Average Spend: £5707

Contract Duration: 1 year

Contract Expiry Date: Feb 2025

Contract Review Date: Nov 2024

Purchase of Servers: n/a

Number of Physical Server: n/a

Number of Virtual Servers: n/a

Brief Contract Description: Full Cover 24 x 7 6 hr response

Internal Contact: itbusinesssupport@winchester.gov.uk