

Ref	What will we do?	Climate	Homes for Climate	Living Well Vibrant Economy	Your Services	Council Plan - What we want to achieve (if relevant)	Project Stage (if req'd) select from drop down	Key Milestones	Target Date	Project Progress select from drop down	Cabinet Member	Lead Officer	Resources	TC2 5	GF	LB	PiP	CoL	
HSG001	Review HRA Business Plan in light of the economic circumstances and review current planned services and programmes.	✓	✓	✓		✓	A balanced budget and stable council finances	Delivery		1.9.24	On Track	Cllr Westwood	Gillian Knight	HRA Budget					✓
HSG002	Regulator of Social Housing - self assessment programme		✓	✓		✓	Continuous improvement in cost-effectiveness	Start-up	Complete/submit self Assessment	31.3.25	On Track	Cllr Westwood	Preshanta Burbidge						✓
HSG003	Meet and report on the DLUHC requirements regarding damp and mould cases. Ensuring cases are identified and dealt with promptly / effectively when	✓	✓	✓			Improved satisfaction for our services	Delivery	Monthly Performance scorecard		On Track	Cllr Westwood	Gillian Knight Steve White						
HSG004	Council housing retrofit carbon reduction programme. Focus on lowest EPC properties to achieve more energy efficient homes	✓	✓	✓			All homes to be energy efficient and affordable to run	Delivery	Qtry Member Officer Board meetings	31.3.25	On Track	Cllr Westwood	Gillian Knight	HRA Budget		✓			✓
									Monthly Performance scorecard										
HSG005	Procurement of major repairs and maintenance contract for council homes. Inclusive of tenant engagement.	✓	✓	✓	✓		Improved satisfaction for our services	Not started		1.6.26	Not Started	Cllr Westwood	Andrew Donaldson	HRA Budget			✓		✓
HSG006	Customer focused digital transformation of housing services		✓	✓			High accessibility and usage of our services	Start-up		31.3.26	Started	Cllr Westwood	Gillian Knight	HRA Budget			✓		✓
HSG007	Digital Switchover of Sheltered Housing Schemes		✓	✓			High accessibility and usage of our services	Delivery		31.3.25	On Track	Cllr Westwood	Gillian Knight/Sarah Wallis	HRA Budget					✓
HSG008	Establish and introduce new tenant/leaseholder engagement programme		✓	✓			An open, transparent, inclusive and enabling council	Start-up		31.5.24	Started	Cllr Westwood	Gillian Knight/Sarah Wallis	HRA Budget			✓		
HSG009	Review service charges for Sewage Treatment works inclusive of a comms plan.		✓				An open, transparent, inclusive and enabling council	Start-up		31.3.24	Started	Cllr Westwood	Gillian Knight	HRA Budget			✓		
HSG010	Complete the Domestic Abuse Housing Alliance (DAHA) accreditation		✓	✓			Improved satisfaction for our services	Delivery		30.9.25	On Track	Cllr Westwood	Jon Turton						
HSG011	Scrutiny and Review of ASB Service.		✓	✓			Improved satisfaction for our services	Start-up			Started	Cllr Westwood	Sarah Wallis/Laura Doyle	HRA Budget					
HSG012	Review of Hampshire Home Choice Framework		✓	✓			Constructive and effective partnerships across the district	Start-up		31.3.26	Started	Cllr Westwood	Karen Thorburn						
HSG013	Review and refresh the Preventing Homelessness and Rough Sleeping Strategy		✓	✓			No-one sleeping rough, except by choice	Initiation		31.3.26	Started	Cllr Westwood	Karen Thorburn						
HSG014	Develop an Older Persons Accommodation Strategy	✓	✓	✓			Reduced health inequalities, tackling the environmental, financial and housing problems that most affect those with the biggest health	Initiation		31.3.26	Started	Cllr Westwood	Karen Thorburn						
HSG015	Develop a Temporary Accommodation Strategy		✓	✓			Support to help people stay in their homes	Initiation		31.3.26	Started	Cllr Westwood	Karen Thorburn						

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HSG016	Review Disabled Facilities Grant Policy.		✓	✓			Support to help people stay in their homes	Initiation		30.9.24	Started	Cllr Westwood	Karen Thorburn						