FOI REF:	14209
RESPONSE SENT:	01/05/2024

Request:

I would like to request the following information:

1. The name(s) of the software used for maintenance management systems (Typically known as CMMS, EAM, Asset Management, Facilities Management) within the council.

2. The number of users licensed to use the maintenance management system software.

3. The annual cost associated with the maintenance management system software.

4. The individual or department responsible for managing and overseeing the maintenance management system software.

5. The expiration date of the current contract(s) for the maintenance management system software.

6. The software used to manage the allocation of equipment within the council, for example lawn mowers, road sweepers, waste collection vehicles.

7. Additionally, to this, how are the above jobs allocated.

8. The software used for maintaining buildings, homes, playgrounds, green spaces & grounds etc. within the local council.

9. The software used for registering accidents or damages within all equipment or assets owned or leased within the facility.

10. How failures of equipment, machinery, vehicles, damages to property and supplies are logged within the facility.

11. Name of software used to ensure equipment, machinery and any other items are fit for use for example periodic testing and calibration, for example fire extinguishers.

12. With property, how are they maintained, how is the data logged for example testing, alarm checks, inspections of homes and which software is used to support this if any?.

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Response:

1. Manage Engine Asset Explorer and My Council Services – provided by Abavus

2. 50

3. Approx. £48,000 pa inclusive of My Council Services

4. IMT

5. My Council Services – March 2025

6. Outsourced to Biffa and Idverde –   you would need to make a FOI request to Biffa & Idverde direct for this information.

7. Contractors would allocate equipment

8.   - For staff used offices – My Council services - internal email forms

        - Orchard System used for Housing Maintenance and repairs etc

        - Playgrounds – My Council Services

        - Green spaces & Grounds - Ezytreev

9. My Council Services – internal form

10. My Council Services – internal form

11. Idox UNIFORM and internal

12. Idox UNIFORM and internal emails