

FOI REF:	14113
RESPONSE SENT:	09/04/2024

Request:

I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the contracts below please.

The details required are:

Q1. Your current suppliers used to collect the following debts (please give names of all suppliers for each debt type):

- Parking Fines (PCNs)
- Council Tax
- Business Rates (NDR)

Q2. Number of cases issued to enforcement agents for each debt type, for the immediate past two financial years and year to date, e.g. 2021/22; 2022/23; 2023 Year to date:

- Parking Fines (PCNs)
- Council Tax
- Business Rates (NDR)

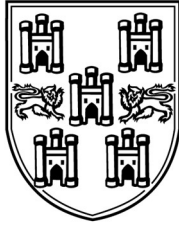
Q3. Enforcement/Debt Collection contract start and contract end date, and any contract extension dates for each of the following debt types:

- Parking Fines (PCNs)
- Council Tax
- Business Rates (NDR)

Q4. Are your Revenues and Benefits or Parking Services outsourced, and if they are, please state who is the supplier responsible for each or both services e.g. Capita, APCOA, Agilysis, Serco, Liberata etc.

- Parking (RTD)
- Revenues and Benefits

Q5. The name and/or job title of the Senior Office (outside of procurement) responsible for the above contract(s)?



Response:

Please find below answers to your request:

1. Your current suppliers used to collect the following debts (please give names of all suppliers for each debt type):

- **Parking Fines (PCNs)**
Marston Group Limited
- **Council Tax**
Marston Group Limited
Dukes Bailiffs Limited
- **Business Rates (NDR)**
Marston Group Limited

2. Number of cases issued to enforcement agents for each debt type, for the immediate past two financial years and year to date, e.g. 2021/22; 2022/23; 2023 Year to date:

	2021/22	2022/23	2023/24
Parking	384	1,328	743
Council Tax	989	1,457	2,151
Business Rates	152	46	175

3. Enforcement/Debt Collection contract start and contract end date, and any contract extension dates for each of the following debt types:

For each of the services, the contract has come to an end. We are currently in the process of preparing to tender for new contracts.

4. Are your Revenues and Benefits or Parking Services outsourced, and if they are, please state who is the supplier responsible for each or both services e.g. Capita, APCOA, Agilysis, Serco, Liberata etc. - **No**

5. The name and/or job title of the Senior Office (outside of procurement) responsible for the above contract(s)?

- **Parking – Campbell Williams, Service Lead, Environmental Services**
- **Revenues – Terri Horner, Service Lead, Revenues & Benefits**