

# HOW TO CALCULATE MONTHLY PAYMENTS

WEEKLY RENT X 52 WEEKS /12 MONTHS =  
MONTHLY RENT.

E.G. £100 X 52 WEEKS/12 MONTHS =  
£433.34

## PAYMENT ON TIME

If you pay weekly you should pay by the Friday of that week so that your payment has time to reach your account. If you pay monthly, your payment should cover a month's rent and be paid on the same date each month i.e. if you make your rent payment on the 18<sup>th</sup> of the month that the rent paid covers the rent through to the 17<sup>th</sup> of the following month.

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**IN KEEPING WITH YOUR TENANCY  
AGREEMENT, YOU SHOULD NOT LET  
YOUR ACCOUNT GO INTO ARREARS**

**PAYMENTS MUST BE  
MADE IN ADVANCE**

# HOUSING OFFICERS (INCOME) & PATCHES

## **PATCH 1: Catherine Blandford**

Compton, Hursley, Otterbourne, Sparsholt, Stanmore.

## **PATCH 2: Rachel Waite**

Bishops Waltham; Boarhunt; Curbridge; Curdrige; Denmead; Droxford; Durley; Exton; Hambledon; Highcliffe; Kilmeston; Knowle; Meonstoke; Shedfield; Shirrell Heath; Soberton; Southwick; Swanmore, Titchfield; Upham; Waltham Chase; West Meon; Wickham.

## **PATCH 3: Teresa Matthews**

Abbotts Barton; Alresford; Bighton; Bishops Sutton; Bramdean; Cheriton; Crawley; Easton; East Stratton; Headbourne Worthy; Itchen Abbas; Itchen Stoke; Kingsworthy; Littleton; Martyr Wor-thy; Micheldever; Owslebury; South Wonston; Stoke Charity; Sutton Scotney; Weeke.

## **PATCH 4: Michaela Knowles**

Colden Common; Twyford; Winchester, Winnall

**CALL US ON  
01962 848 205**



# HOUSING RENT ACCOUNTS TEAM

Need support? Let's talk. Let's  
work it out together



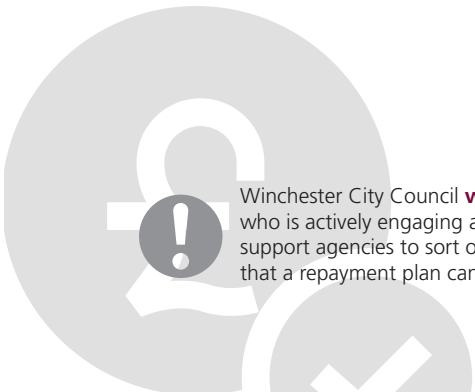
Winchester  
City Council

# NEED SUPPORT? LETS TALK...

## MONEY WORRIES...

Give your Housing Officer a call as they can:

- Look into your individual circumstances with you and see if you are making the most of your money and that you are getting all the benefits you are entitled to..
- Make an affordable repayment plan with you to help you clear any rent debt by instalments.
- Refer you to our Tenancy Sustainment Team for more indepth support. Please see [www.winchester.gov.uk/housing/tenancy-sustainment-service](http://www.winchester.gov.uk/housing/tenancy-sustainment-service) for information on how this service can help you from funding to Wellbeing Support.



Winchester City Council **will not** evict anyone who is actively engaging and working with support agencies to sort out their finances, so that a repayment plan can be reached.

**NEED SUPPORT?**

## **(MONEY WORRIES) THINGS YOU CAN DO:**

- List out the money you have coming in, going out and the debts you owe so you have a clear understanding of where your money is going. You can also use an online tool such as **www.entitledto.co.uk** to help you with this.
- Contact Citizens Advice (**citizensadvice.org.uk**)
- Contact Step Change (**www.stepchange.org**) Contact: **0800 138 1111**
- National Debt Line (**nationaldebtline.org**) Contact: **0808 808 400**
- Christians Against Poverty (**capuk.org**) Contact: **0300 328 0006**

## **BENEFITS...**

If you are worried that you will not be able to pay your rent, see if you are eligible for:

- Universal Credit. Citizens Advice can help you with this. Call their "Help to Claim Service" on **0800 144 8444**
- Discretionary Housing Payment **www.winchester.gov.uk/benefits/discretionary-housing-payments**
- If you are over state pension age then you may be able to claim Housing

**LETS TALK.**

Benefit to help with your rent costs. For more information contact the Benefits Team on **01962 848 539** their telephone lines are open 10am - 12noon and 1pm - 3pm.

- For general money advice on benefits, pensions, savings etc. visit **www.moneyhelper.org.uk** where you will also find a benefit calculator.

## FOOD & CLOTHING...

**Food Banks** - There are food banks in different locations across the Winchester District offering food and some offer clothing too. You can self refer to some or can be referred via Rent Accounts Team.

- The Winchester Basics Bank  
**winchesterbasicsbank.co.uk**
- West Meon Food Bank

**Food vouchers** - available from the Rent Accounts Team and Tenancy Sustainment Teams. \*(\*Eligibility criteria applies)

- Food Pantries: Winnall & Wickham

### Clothing

- Winchester Vineyard Church can help with clothes, especially children's clothing and toys.

**LETS WORK IT OUT TOGETHER...**