

My Homeownership Service Online Portal

Simply register for My Homeownership Service and at the touch of a button you'll be able to:

- Check your main service charge/major works accounts balance
- View and print account statements
- Make payments
- Update your personal information/ correspondence details
- Direct message the Homeownership Team
- View repairs to your block

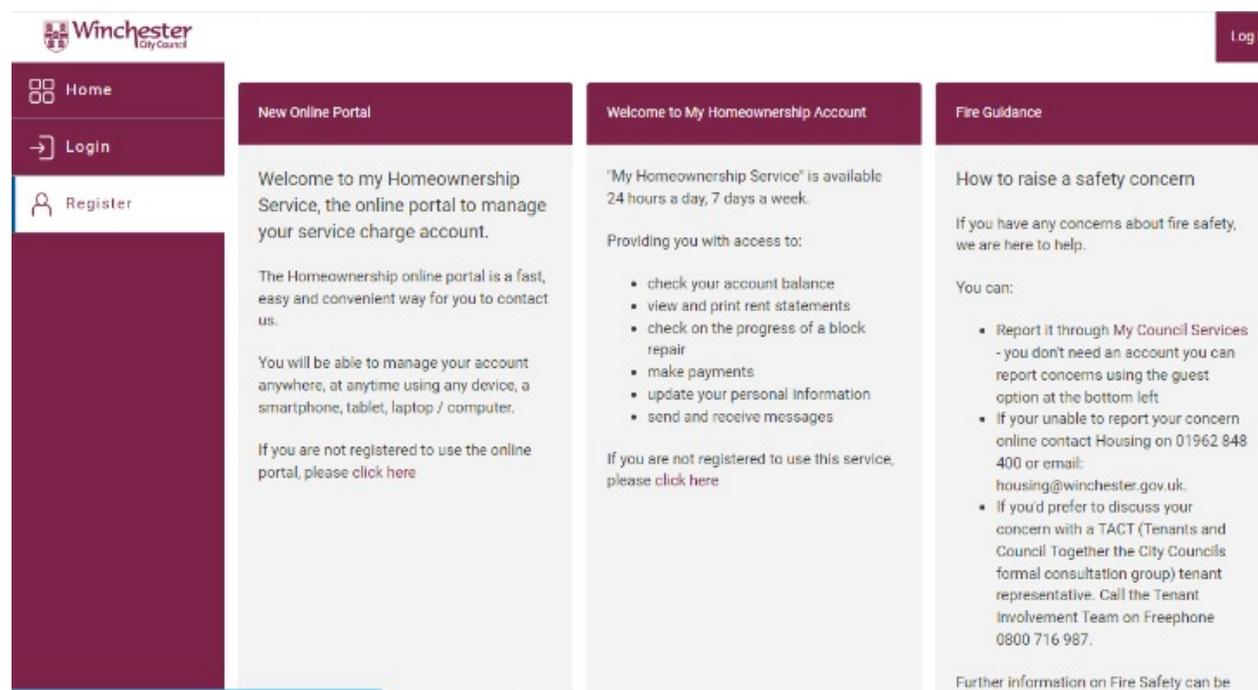
My Homeownership Service is available
24 hours a day, 7 days a week



To register simply follow the step by step guide on the reverse of this leaflet. If you have any problems or queries simply email homeownership@winchester.gov.uk

Your step by step guide on how to get started

- Step 1 – Go to www.winchester.gov.uk/housing/leaseholders
- Step 2 - Click on 'Home Ownership Online Portal' **under Related Links**
- Step 3 - Click on **Register** →
- Step 4 - Click on **Current Homeowner Registration**
- Step 5 - Complete the form. You will need your 7 digit account number which can be found on all our communication documentation such as our invoices, estimates or account statements. You are required to complete all fields with a * next to them, other fields are not compulsory.
- Step 6 - On completion of your registration our team will check and verify your details and your unique verification code will be issued by email with instructions on how to complete the registration process.
- Step 7 - Congratulations! You're now registered with My Homeownership Service and can begin enjoying the benefits of our online service. This means you can access your account information and carry out lots of useful tasks at the click of a button whenever you want.



SAVE TIME, DO IT ONLINE!