My Homeownership Service Online Portal

Simply register for My Homeownership Service and at the touch of a button you'll be able to:

- Check your main service charge/major works accounts balance
- View and print account statements
- Make payments
- Update your personal information/ correspondence details
- Direct message the Homeownership Team
- View repairs to your block



To register simply follow the step by step guide on the reverse of this leaflet. If you have any problems or queries simply email **homeownership@winchester.gov.uk**

Your step by step guide on how to get started

- Step 1 Go to www.winchester.gov.uk/housing/ leaseholders
- Step 2 Click on 'Home Ownership Online Portal' under Related Links
- Step 3 Click on Register -
- Step 4 Click on Current Homeowner Registration
- Step 5 Complete the form. You will need your 7 digit account number which can be found on all our communication documentation such as our invoices, estimates or account statements. You are required to complete all fields with a * next to them, other fields are not compulsory.
- Step 6 On completion of your registration our team will check and verify your details and your unique verification code will be issued by email with instructions on how to complete the registration process.
- Step 7 Congratulations! You're now registered with My Homeownership Service and can begin enjoying the benefits of our online service. This means you can access your account information and carry out lots of useful tasks at the click of a button whenever you want.

Winchester 88 Home New Online Portal Welcome to My Homeownership Account Fire Guidance → Login "My Homeownership Service" is available Welcome to my Homeownership How to raise a safety concern 24 hours a day, 7 days a week. A Register Service, the online portal to manage If you have any concerns about fire safety, your service charge account. Providing you with access to: we are here to help. The Homeownership online portal is a fast, · check your account balance You can easy and convenient way for you to contact · view and print rent statements US. · check on the progress of a block Report it through My Council Services repair - you don't need an account you can You will be able to manage your account. make payments report concerns using the quest anywhere, at anytime using any device, a · update your personal information option at the bottom left smartphone, tablet, laptop / computer. send and receive messages · If your unable to report your concern online contact Housing on 01962 848 If you are not registered to use the online If you are not registered to use this service, 400 or email portal please click here please click here. housing@winchester.gov.uk. · If you'd prefer to discuss your concern with a TACT (Tenants and Council Together the City Councils formal consultation group) tenant representative. Call the Tenant Involvement Team on Freephone 0800 716 987. Further information on Fire Safety can be

Winchester

SAVE TIME, DO IT ONLINE!