



# EXTRA CARE HOUSING

Sheltered Housing for Older People

# Help

when you  
need it...



**Extra Care Housing** is designed for people who need care and who may be struggling to stay at home.

Extra Care Housing is sheltered housing which allows individuals and couples to live independently with care, and avoid the need to move into a residential home just because they are struggling to live where they are.

Above all, Extra Care is a community, and it is important that it is not only those with a high care need that are able to access it. This is why all Extra Care schemes maintain a balance of residents with high, medium and low care needs to ensure people can take advantage of the services that are offered whilst maintaining the feeling of community and activity within the schemes.

People looking to move into an Extra Care scheme will need some degree of care need, and be known to both Hampshire County Council's Adult Services and Winchester City Councils Housing departments.

## ACCOMMODATION IS AVAILABLE TO ANYONE WHO...

- Is 55 years or older
- Lives in the Winchester City Council district or has family in the area
- Is currently living in housing which is no longer suitable
- Needs help with personal care
- Has had a needs assessment carried out by Hampshire County Council
- Is eligible for housing under Hampshire Home Choice criteria

## Am I eligible to move into **Extra Care Housing**?

If you have already been **assigned a social worker**, please contact them to discuss whether Extra Care may be right for you. If you have not yet spoken to **Adult Services** and feel you may need support to live at home, please contact **Hants Direct** who will be able to direct you.

Alternatively, please contact **Winchester City Council Housing** to discuss your needs and request consideration for an **Extra Care apartment**.



## EXTRA CARE HOUSING COSTS INCLUDE...

- Weekly rent
- Service charges such as electricity and water, maintenance and communal facilities
- Your personal care and support costs which are assessed by Hampshire Adult Social Care



## How much does Extra Care Housing cost?

The amount you pay will **vary depending on your income**. You may have to **pay for some or all of the costs** listed, or you may be **entitled to benefits**.

Don't forget to take into account the costs involved with moving such as **removals and any financial commitments** with your old home. If you downsize and have furniture to dispose of you can **pay for storage or donate it to local charities** (your social worker can provide more details).



# Own your own home

If you wish to **purchase a property at Chesil Lodge** you can enquire if there are any properties currently available on 01962 840 222.

If you are interested in **social rented** or **affordable rent**, your property would need to be sold and you will need to be assessed as being eligible for housing under Hampshire Home choice rules and have an assessed care need. Please see the **how to apply** section on page 11.

**We do not allocate properties until applicants' properties are sold** and only if they have insufficient funds from the sale of that property to purchase or self fund alternative suitable accommodation.

## Extra Care Housing isn't just about providing additional care and support to live independently, it's about enjoying being part of a community.

It's a big decision with financial implications, so it's a good idea to talk to the Council's Benefits Team on 01962 840 222. They can offer confidential and impartial advice about your individual situation.

This is your chance to live amongst like-minded people in a housing scheme that is clean, safe, well run and friendly.

*Self-contained with their **own front door, kitchen** and a **wet room** with toilet and wash hand basin.*

In addition Extra Care Housing schemes incorporate a communal lounge and a communal dining room where you can meet other tenants, enjoy social events, organised activities with your neighbours and buy a hot lunch.

Attractive communal gardens enable residents to sit outside and enjoy the outdoors whenever they like.



CHESIL LODGE





# Live in the heart of Winchester

**We have three extra care sheltered housing schemes,** which are all located in central Winchester with excellent shopping, leisure, health and other facilities and amenities close by.

Each scheme is home to residents with varying levels of needs of care and support ranging from low to high.

## CHESIL LODGE

- **52 self-contained one and two bedroom homes** in Chesil Street.
- As well as Extra Care accommodation, this development also includes apartments for affordable rent, shared ownership and outright sale.
- The attractive community is set across three linked buildings with lifts to all floors.
- Communal facilities including a restaurant, lounge, activity rooms, laundry, outdoor space and a day centre supported by Hampshire County Council.



## DANEMARK COURT

- **35 one and two bedroom flats** over three floors, all serviced by a lift.
- Flats have kitchens, wet rooms and gas central heating which you can control yourself with a room thermostat.
- Communal facilities including a dining room, lounge, laundry, and outdoor space.
- Guest room facilities for friends and relatives to use.

## MATILDA PLACE

- **20 flats** (six for single occupancy only), over three floors all serviced by a lift.
- Communal facilities including a dining room, lounge, laundry, and outdoor space.



## A friendly and caring team of staff

**Our Housing Officers manage the three schemes Monday to Friday during office hours and can provide assistance with any housing issues or concerns.**

Care and support services are provided at all three schemes by specialist care agencies. Their experienced, skilled and sensitive staff help you to maintain your independence, ensure you are given choice, and are always treated with dignity and respect. Alarm response and waking night cover mean help is on hand 24/7.

*Everyone's needs are different so we develop a personal support package for each resident.*

This is tailored to meet your individual needs and can include care, support, domestic duties, befriending services and activities; whatever it takes for you to live happily, safely and independently at home. We work together to ensure all our residents can live fulfilling lives and enjoy being part of a thriving and active community.



# How to apply for Extra Care Housing

**If you feel you need support to live at home and would benefit from a move into Extra Care Housing please talk to your social worker, contact Hants Direct or Winchester City Council Housing to discuss your needs.**

All applications are assessed by a panel from Hampshire County Council, Winchester City Council and the relevant care provider, and then placed on a waiting list until there is a suitable vacancy in an Extra Care scheme.

If you have any questions about the nominations process, or wish to discuss your place on the waiting list, you can contact Hampshire County Council using the information in this leaflet. When there is a vacancy in an Extra-Care scheme, that same panel will nominate someone from the waiting list of applications. This is based on housing and social care need, with the aim of maintaining the balance of high, medium and low need residents.

If you have any questions about the nominations process, or wish to discuss your place on the waiting list, you can contact Hampshire County Council using the information in this leaflet.

## GET IN TOUCH



### Adult Services

Ell Court 3rd Floor West  
The Castle, Winchester, SO23 8UQ  
Tel: 0300 555 1386  
Email: [extracare@hants.gov.uk](mailto:extracare@hants.gov.uk)  
Out of Hours Tel: 0300 555 1373  
[www.hants.gov.uk](http://www.hants.gov.uk)



City Offices, Colebrook Street  
Winchester, SO23 9LJ  
Tel: 01962 840 222

# CONTACT US

For more information about Extra Care Sheltered Housing for Older People please contact:

**Phone:** 01962 840 222

**Email:** [shelteredhousing@winchester.gov.uk](mailto:shelteredhousing@winchester.gov.uk)

**Web:** [winchester.gov.uk](http://winchester.gov.uk)

## Winchester City Council

City Offices

Colebrook Street

Winchester SO23 9LJ

# ALTERNATIVE FORMATS

If you have any particular needs which affect how you are able to use or be involved in our services or how you would like to receive information for example translation, interpreters, Braille, audio tape, large print, sign language - please contact the **Customer Service Centre** either by:

**Phone:** 01962 840 222

**Email:** [customerservice@winchester.gov.uk](mailto:customerservice@winchester.gov.uk)



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**WINCHESTER**



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*WinchesterTenants*