

Regulatory

Parking Services
City Offices
Colebrook Street
Winchester
Hampshire SO23 9LJ
tel 01962 848 346



# RESIDENT AND VISITOR ON-STREET PARKING PERMIT INFORMATION Please keep this section for reference

e-mail permits@winchester.gov.uk
website www.winchester.gov.uk

This section contains information about parking with your permits and what to do when your details change or you need to renew or apply for further permits. **Please keep this section for reference.** 

# PERMITS PER HOUSEHOLD

Within Winchester, each permit zone is classified as either **Inner Area** or **Outer Area**. If a property has full permit entitlement with no restrictions on the number of permits that can be issued, residents may apply for the following permits per household within a 12 month period: -

# Inner Area

One Annual Resident Permit
One Annual Visitor Permit
Two sets of 10 one-day Visitor Scratchcard permits

#### **Outer Area**

Two Annual Resident Permits
Two Annual Visitor Permits
Two sets of 10 one-day Visitor Scratchcard permits

If you are unsure whether your property is one that has full entitlement, further information about properties with permit restrictions can be found online at <a href="https://www.winchester.gov.uk">www.winchester.gov.uk</a>. If you are unsure as to the property entitlement or availability of permits for your property, please contact Parking Services with your address details so this can be checked.

#### **USE OF PERMITS**

Resident and Visitor permits must be displayed on, or adjacent to the near side of the front windscreen of the vehicle so that all the necessary details are visible: vehicle registration mark or the permit address for which the permit has been issued; the permit zone letter; the permit expiry date; the permit hologram. Failure to correctly display any permit may result in the issue of a Penalty Charge Notice (PCN).

If it is found that a permit has been sold or given to someone to use while not either resident at the property, or visiting the resident, the appropriate action will be taken. This may result in the cancellation of permits; refusal of any future permit application for the resident; and a penalty charge issued, where appropriate, to the vehicle in question.

# **HOW TO PROVE ELIGIBILITY**

When applying for a permit, a permit renewal or for change of address for a permit, a proof of residency will need to be provided. When applying for a new resident permit, or a change of vehicle for a resident permit, proof of vehicle ownership will need to be provided. If you are applying for the discount offered for a low-emission vehicle resident permit, please supply the Vehicle Registration Document to show the vehicle's CO<sub>2</sub> g/km.

Please see below for acceptable documents.

#### **Proof of Residency**

- Council Tax Demand (most recent)
- Household Utility Bill Water / Gas / Electric (issued within the last 3 months)

# If applying for permits at the time of initial occupation of property:

- · Signed Formal Tenancy Agreement
- A letter from an instructed Solicitor or Licenced Conveyancer confirming completion of house purchase

#### **Proof of Vehicle Ownership**

- Vehicle Registration Document
- Insurance Certificate (most recent)
- · Hiring/Leasing Agreement

# If you have purchased the vehicle recently:

Garage bill of sale or insurance cover note

If the vehicle is a company corr

# If the vehicle is a company car:

 A letter from employer confirming that the vehicle is owned/leased by the company and that you are the sole keeper and user

# WHERE TO PARK

Permit parking places are marked out on the streets in white lines in the form of parking bays. The details and times of permit parking restrictions are given on nearby signs.

Your permit will allow parking within the marked parking areas where the zone letter on the sign indicates your zone as shown on the permit. These may be permit holder only parking places, limited waiting areas, or pay and display areas that have permit holder exemption. If your permit has two zone letters, you may park within the parking bays that indicate either of these permit zones. Vehicles must be parked wholly within the marked areas and not overlapping the lines, on the pavement, or blocking access to other people's homes. Due to some areas having limited space for parking, it is requested that drivers try to park as considerately as possible, using the edge of the parking bay area to allow maximum number of vehicles to use the space. Yellow lines show where you are **not** allowed to park. As there may be more cars than places where permit holders' parking bays can be provided, **the issue of a permit cannot guarantee you a parking space**.

The city is divided into inner and outer areas which are split into mini zones. Your permit will allow you to park within your mini zone(s) only, which is the zone in which your property is situated. Use the lists below to identify the zone in which you live. Some roads stretch across multiple zones and across the inner and outer areas.

PERMIT ZONES - INNER AREA ZONE IDENTIFICATION LIST												
Abbey Passage	S	Dummer Mews	С	Magdalen Hill*	В	St Cross Road*	С	Sutton Gardens	М			
Andover Road**	Р	Durngate Terrace	В	Manor Close	В	St Georges Street*	М	Swan Lane	Р			
Beggars Lane	В	Eastgate Street	B/N	Marston Gate	Р	St Johns Hospital (Nth)	N	Symonds Street	S			
Blue Ball Hill	В	Ebden Road	В	Merchants Place	М	St Johns Hospital (Sth)	S	The Square	S			
Bridge Street	В	Gladstone Street*	Q	Middle Brook Street	N	St Johns Street	В	Tower Road	Q/R			
Canon Street	С	Great Minster Street	S	Moss Road	В	St Martins Close	В	Tower Street	R			
Chester Road	В	High Street*	B/M/N/R/S	Newburgh Street**	Q	St Michaels Gardens	С	Trafalgar Street	S			
City Road*	P/Q/R	Hyde Close	Р	North Walls*	M/N	St Michaels Road	С	Trinity Gardens	N			
Colebrook Place	S	Hyde Street	Р	Parchment Street	М	St Peter Street	М	Union Street	N			
Colebrook Street	S	Jewry Street*	M/R	Paternoster Row	S	St Swithun Street	S	Upper Brook Street**	М			
College Street	С	Kings Head Yard	S	Printers Row	R	St Swithun's Villas	С	Upper High Street*	Q			
Colson Close	В	Kingsgate Road	С	Romans Road	С	St Swithun's Terrace	С	Victoria Road	Р			
Colson Road	В	Kingsgate Street	С	Romsey Road*	Q	St Thomas Passage	S	Wales Street*	В			
Cross Keys Passage	N	Lankhills Road	Р	Rosemary Close	В	St Thomas Street	s	Water Lane	В			
Cross Street	R	Lawn Street	N	Silchester Place	Р	Staple Gardens	R	Worthy Lane*	Р			
Culver Road	С	Little Minster Street	S	Southgate Street*	S	Stockbridge Road**	Q	Worthy Road**	Р			
Culverwell Gardens	С	Lower Brook Street	N	St Clement Street	S	Sussex Street*	Q					

PERMIT ZONES - OUTER AREA ZONE IDENTIFICATION LIST												
Abbey Hill Close	0	Christchurch Road	A/F	Green Park Close		Mount Close	Z1	St James Terrace	J			
Abbey Hill Road	0	Clausentum Road	V	Greenhill Avenue	T	Nelson Road	X2	St James Villas	Α			
Abbotts Close	3B	Clifton Hill	J	Greenhill Close	T	Norman Road	V	St Johns Road	2C			
Abbotts Road	3B	Clifton Road	J	Greenhill Road	Т	North View	J	St Leonards Road	X2			
Acorn Close	Z3	Clifton Terrace	J	Greenhill Terrace	T	North Walls	D	St Mary Street	2A			
Airlie Corner	2A	College Street	W	Grosvenor Drive	ЗА	Northlands Drive	0	St Matthews Road	Z3			
Airlie Road	U	College Walk	W	Hampton Lane	Z4	Nuns Road	1	St Pauls Hill	J			
Alexandra Terrace	Α	Colley Close	3B	Hatherley Road	L	Nursery Gardens	Т	St Stephens Road	Z3			
Alison Way	J	Compton Road	Α	Hazel Court	Z5	Octavia Hill	2A	Stanmore Lane	2A/2B			
Alswitha Terrace	1	Coney Green	3A	Highcliffe Road	Х	Oglander Road	ЗА	Step Terrace	J			
Andover Road**	L	Conifer Close	Н	Highfield Terrace	J	Old Gardens	3B	Stockbridge Road*	K/L			
Arlington Place	D	Coppice Close	Z5	Hillier Way	ЗА	Owens Road	L	Stockers Avenue	Z4			
Arthur Road	l I	Coram Close	ЗА	Hussey Close	ЗА	Park Avenue	D	Stoke Road	3B			
Ashmore Road	Z4	Cornes Close	Т	Hyde Abbey Road	D	Park Close	3B	Stoney Lane	Z1/Z3			
Ashwood Court	Z4	Courtenay Road	зв	Hyde Church Lane	Ti.	Park Road	3B	Stuart Crescent	2A			
Austen Close	3A	Cranworth Road	L	Hyde Church Path	i i	Parkside Gardens	Z4	Taplings Close	Z1			
Avenue Road	K	Cripstead Lane	V	Hyde Gate	Ti.	Paulet Place	2A	Taplings Road	Z1			
Back Street	V	Cromwell Road	2A	Hyde Street	i	Pemerton Road	Z1	Teg Down Meads	Z5			
Baigent Close	Z6	Crowder Terrace	J	Imber Road	Z6	Petersfield Road	X/X3	The Valley	2B			
Bailey Close	2B	Danes Road	ī	Keble Street	2B	Pilgrims Gate	K	Thurmond Crescent	2B			
Bar End Road*	X	Dawn Gardens	2B	Kerrfield	Y	Poets Way	G	Thurmond Road	2B			
Barnes Close	F	Dell Road	X	King Alfred Place	Ti.	Portal Road	X	Trussell Close	Z1			
Battery Hill	2B	Denham Close	Ô	King Alfred Terrace	D.	Princes Place	2A	Trussell Crescent	Z1			
Beaufort Road	Α	Devenish Road	Z1	Kings Avenue	2A	Prinstead Close	Х	Twiss Square	3B			
Bere Close	Z3	Dravton Street	2B	Kingsgate Road	V	Quarry Road	Х	Vale Road	Х			
Bereweeke Avenue	E/Z1	Dyson Drive	ЗА	Kingsley Place	2A	Queens Road	Υ	Vernham Road	Z3			
Bereweeke Close	E	East Hill	X	Knight Close	ЗА	Ranelagh Road*	F	Walnut Grove	K			
Bereweeke Mews	Z1	Edgar Road	A/F	Kynegils Road	Z3	Romsey Road*	J/T/U	Walton Place	2A			
Bereweeke Road	E/Z1	Edgar Villas	A	Lainston Close	Z4	Rosewarne Court	1	Warren Road	Z6			
Bereweeke Way	E	Egbert Road	1	Langton Close	L	Rowlings Road	Z1	Warwick Close	0			
Birinus Road	ī	Elm Road	K	Lansdowne Avenue	F	Ruffield Close	Z2	Wayneflete Place	2B			
Boscobel Road	L	Eversley Place	2A	Links Road	K	Salcot Road	0	Weeke Manor Close	Z3			
Brassey Road	L	Fairfield Road	H	Lisle Court	2A	Sarum Road	T	Wentworth Grange	U			
Browning Drive	G	Firmstone Road	Z6	Longfield Road	Z6	Saxon Road	i	West End Close	J			
Burnett Close	Z2	Fleming Road	Z1	Lower Stanmore Lane	F	Selborne Place	2B	West End Terrace	J			
Canute Road	X	Fordington Avenue	T	Lynch Close	Z3	Shelley Close	G	Wessex Drive	Z3			
Cathedral View	X	Fordington Road	K	Lynford Avenue	E	Shepherds Road	Z6	West Hill Park	T			
Cavendish Grove	3A	Francis Gardens	3A	Lynford Way	E	Silwood Close	E	Western Road	K			
Cedar Walk	U	Fromond Road	Z1	Manningford Close	3B	Sleepers Delle Gardens	U	Westley Close	Z4			
	-	Furley Close	Z6	3	F		+-		Z1			
Chalk Ridge	X3	•		Mead Road	_	Southgate Villas	A	Westman Road				
Charles Close	3A	Garbett Road	Z6	Mews Lane	J	South View	J	Wharf Hill	W			
Chaundler Road	3A	Gardeners Close	Z1	Middle Road	J	Sparkford Close	U	Whiteshute Lane				
Cheriton Road	J/K	Godwin Close	Z2	Mildmay Street	2B	Sparkford Road	U	Winnall Manor Road	Z6			
Chesil Street*	W/X	Gordon Avenue	X2	Milland Road	X	St Catherines Road	X	Wolvesey Terrace	W			
Chesil Terrace*	X	Gordon Road	D	Milner Place	2A	St Cross Road*	A/V	Woolford Close	2B			
Chilbolton Avenue	T	Grafton Road	Α	Milverton Road	T	St Faiths Road	V	Wordsworth Close	G			
Chilcomb Lane	2X	Granville Place	W	Monks Road	1	St Giles Close	X	Worthy Road**	0			
Christchurch Gardens	F	Greatfield Road	Z1	Moss Road	Z6	St James Lane	A/U	Wykeham Place	2B			

Roads marked with an asterisk\* indicate that properties in that road will be entitled to two parking zones. Roads marked with two asterisks\*\* indicate that only some of the properties in that road will be entitled to two parking zones. In these cases, residents will be given the zone in which their property is situated and one other adjacent zone. If you are unsure which zone your property is within, contact Parking Services for clarification. Any permit issued will only allow parking within the zone(s) shown on the permit.

#### **PERMIT PARKING AREAS**

The information below shows the roads that contain permitted parking bays or parking areas for each zone.

Zone A

Beaufort Road Christchurch Road Compton Road Edgar Road Grafton Road St James Lane St James Villas

Zone B

Beggars Lane Blue Ball Hill Chester Road Colson Road **Durngate Terrace** Fbden Road Manor Close Moss Road St Johns Street St Martins Close Wales Street Water Lane

Zone C

Canon Street College Street Culver Road Kingsgate Road Kingsgate Street Romans Road St Michaels Road

Zone D

Hyde Abbey Road Gordon Road King Alfred Terrace North Walls Park Avenue

Zone E

Bereweeke Avenue Bereweeke Close Bereweeke Road Bereweeke Way Lynford Avenue Lynford Way Silwood Close

Zone F

Barnes Close Christchurch Road Edgar Road Lansdowne Avenue Mead Road Ranelagh Road Whiteshute Lane

Zone G

Browning Drive Byron Avenue Poets Way Shelley Close Wordsworth Close

Conifer Close Fairfield Road Zone I

Arthur Road Birinus Road Danes Road Egbert Road Hyde Gate Hyde Street King Alfred Place Monks Road Nuns Road Saxon Road

Zone J

Clifton Hill Clifton Road Clifton Terrace Mews Lane St Pauls Hill West End Terrace

Zone K

Avenue Road Cheriton Road Elm Road Fordington Road Links Road Pilarims Gate Stockbridge Road Walnut Grove Western Road

Zone L

Andover Road Boscobel Road Brassev Road Cranworth Road Hatherlev Road Langton Close Owens Road Stockbridge Road

Zone M

Parchment Street St Peter Street Upper Brook Street Park Avenue (east side)

Zone N

Busket Lane Lawn Street Lower Brook Street Middle Brook Street North Walls St Johns Hospital (Nth)

Zone O

Abbey Hill Close Abbey Hill Road Denham Close Northlands Drive Salcot Road Warwick Close

Zone P

Andover Road Hyde Close Lankhills Road Swan Lane Victoria Road

Zone Q

Newburgh Street Tower Road Sussex Street Upper High Street

**Tower Street** Tower Road

Zone S

Colebrook Street Paternoster Row St Swithun Street St Thomas Street Symonds Street

Zone T

Cornes Close Fordington Avenue Greenhill Avenue Greenhill Close Greenhill Road Milverton Road Nursery Gardens Sarum Road West Hill Park

Sleepers Delle Gardens Sparkford Close Wentworth Grange

Zone V

Clausentum Road Cripstead Lane Kingsgate Road Norman Road St Cross Road St Faiths Road

Zone W

College Walk Wharf Hil

Zone X

Barfield Close Canute Road Cathedral View Dell Road Highcliffe Road Milland Road Petersfield Road Portal Road Quarry Road St Catherines Boad St Giles Close Vale Road

Zone X2

Fivefields Road Gordon Avenue Nelson Road St Leonards Road

Petersfield Road

Zone V Kerrfield

Queens Road

Zone 2A

Airlie Corner Cromwell Road **Eversley Place** Kinas Avenue Kingslev Place Milner Place Octavia Hill Paulet Place Princes Place St Mary Street Stanmore Lane Stuart Crescent Walton Place

Zone 2B

**Bailey Close** Battery Hill Dawn Gardens Dravton Street Keble Street Selborne Place Stanmore Lane The Valley Thurmond Crescent Thurmond Road Wayneflete Place Wilberforce Close Wykeham Place

Zone 2C St Johns Road

Zone 2X Chilcomb Lane

Zone 3A

Austen Close Charles Close Chaundler Road Coram Close Dyson Drive Francis Gardens Grosvenor Drive Hillier Way Hussey Close Knights Close Oglander Road Russell Road

Zone 3B

Abbotts Road Colley Close Courtenay Road Manningford Close Old Gardens Park Close Stoke Road

7one 71

Bereweeke Avenue Devenish Road Fleming Road Fromond Road Greatfield Road Mount Close Pemerton Road Rowlings Road Stoney Lane Taplings Close Taplings Road Trussell Close Trussell Crescent Westman Road

Zone Z2

Burnett Close Godwin Close Ruffield Close

Zone Z3

Bere Close Kynegils Road Lynch Close St Matthews Road St Stephens Road Vernham Road Weeke Manor Close Wessex Drive

Zone Z4

Ashmore Road Hampton Lane Lainston Close Parkside Gardens Stockers Avenue Westley Close

Zone Z5

Coppice Close Hazel Court Teg Down Meads

Zone Z6

Baigent Close Firmstone Road Furley Close Garbett Road Imber Road Longfield Road Moss Road Shepherds Road Warren Road Winnall Manor Road

#### **CONCESSIONS FOR INNER AREA RESIDENTS**

Holders of Inner Area Resident parking permits (for Zones B, C, M, N, P, Q, R and S) may, on Saturdays and Sundays only, park free in the following Winchester City Council operated car parks: Cattle Market, Chesil Multi-Storey, Coach Park, Gladstone Street, St Peter's, Tower Street and Worthy Lane.

This concession is not available while displaying a Visitor permit, or any permit for the Outer Area zones.

# SUSPENSION OF PERMIT HOLDERS' BAYS

Winchester City Council will occasionally need to suspend or partially suspend permit holders' parking bays for road works or other reasons. Advance warning notices will normally be placed a few days before the suspension starts, but if it is for emergency works this cannot be guaranteed.

It is the permit holders' responsibility to ensure that the bay in which their vehicle is parked is not suspended at anytime. It is recommended that permit holders check the status of the relevant parking place once in every 24 hour period to establish if there is any scheduled suspension or problem with their parking.

If your vehicle is parked or left in a suspended parking bay it may result in the issue of a Penalty Charge Notice (PCN).

#### RENEWING YOUR PERMIT

When your permit is close to its expiry, if you wish to renew the permit, you can use our simple and quick to use online facility at <a href="https://www.winchester.gov.uk/permit-renew">www.winchester.gov.uk/permit-renew</a>. Alternatively complete a permit application form and submit with the correct document(s) and payment. Winchester City Council aims to send reminder letters for permits approximately three weeks before a permit expires, however this cannot be guaranteed. Parking permit forms can be downloaded online at www.winchester.gov.uk or requested by contacting Parking Services.

To allow time to process your permit renewal and for you to receive it, please ensure your application is made at least one week before the permit is due to expire.

# **CHANGE OF VEHICLE (RESIDENT PERMITS ONLY)**

If you change your vehicle, your resident permit will need to be updated to show the new vehicle registration mark. You will need to return the permit to Parking Services and provide proof of ownership of your new vehicle and the replacement permit will be issued free of charge. Documents that can be accepted as proof of vehicle ownership are detailed on page 1 of this information leaflet.

If unable to apply for an immediate replacement permit you may make the following changes to your permit:

- Enter the registration mark of your new vehicle in black or blue ink in the box "NEW REG. NO."
- Enter the date of this action in black or blue ink in the box "DATE".

This will validate the permit for a period of **ten days** to allow an application to be made. If you have a Visitor permit you can use, this can also ensure compliance while your resident permit is updated.

#### CHANGE OF ADDRESS / PERMIT NO LONGER REQUIRED

If you move from your permit registered address, you should return your permits to Winchester City Council. Continued use of parking permits while no longer resident at the permit address may result in the issue of a Penalty Charge Notice.

If you move to another permit qualifying address, your permits should be returned to be transferred to your new address and parking zone. Proof of residency for your new address will be required. Replacement permits are issued free of charge.

If you move out of Winchester's permit parking area, you must return all your permits to Winchester City Council so they can be cancelled and the new residents of the address can apply for their own permits. You will receive a refund of the value for the unexpired period remaining on your permit(s) if the total value is £10 or more. Refunds are not available for unused scratchcard permits.

Refunds are made by way of cheque within 14 days of receipt of returned permit(s) and request for refund. Refunds will not be processed if there is no return of the permit(s).

#### **LOST PERMIT**

If your annual resident or visitor permit becomes lost or damaged, you can apply for a duplicate to be issued. The existing permit will be made invalid upon issue of the duplicate. Any vehicle observed displaying an incorrect permit may be issued with a Penalty Charge Notice.

The fee for a duplicate permit is £10, however, a stolen permit may be duplicated free of charge if a valid police crime reference number is provided at the time of request for duplication. The duplicate permit declaration form can be downloaded online at <a href="https://www.winchester.gov.uk">www.winchester.gov.uk</a> or requested by contacting Parking Services.

The issue of a duplicate permit is at the discretion of Winchester City Council. Duplicates are not issued for lost or damaged visitor scratchcard permits.

#### OTHER RESIDENTS PARKING OPTIONS

The following car park season tickets are available to residents of qualifying properties as follows:-

#### Inner Area Residents Season Ticket Price: £240.00 per year

Available to: Residents of a qualifying property for an on-street residents parking permit that is situated within one of the Inner Zones (Zones B, C, M, N, P, Q, R, S).

<u>To park within car parks:</u> Cattle Market, Chesil Multi-Storey, Crowder Terrace, The Lido, Worthy Lane and the Barfield Close area marked "Season Ticket Group E" only.

#### Residents 30% Discount Season Ticket Price: from £940.00 - £1932.00 per year

Available to: Residents of a qualifying property for on-street parking permits

<u>To park within car parks:</u> depending on the season ticket group opted for, car parks included: Gladstone Street, St Peters, Tower Street, Cattle Market, Coach Park, Crowder Terrace, The Lido, Worthy Lane, Chesil Multi-Storey and the Barfield Close area marked "Season Ticket E".

#### Off-Street, Off-Peak Season Ticket Price: £100 per year

Available to: Any resident within Winchester's permit parking zones

To park within car parks: Cattle Market, Chesil Multi-Storey, St Peters, Worthy Lane

Valid Times: Monday to Friday 8am-10am and 4pm - 6pm and Saturday 8am - 6pm

Further information and application forms for the above can be found online at <a href="https://www.winchester.gov.uk">www.winchester.gov.uk</a> within the Parking Services pages.