

How mediation can transform lives

- ✓ It can end long-running hostility, and improve your health and well-being, by ending continuing worry about the situation.
- ✓ It can help you and your neighbour develop a better understanding of each other, and give each of you the confidence to resolve any recurring problems together.
- ✓ It can save often costly and time-consuming legal action by one side or the other if the unresolved dispute escalates.

About us...

Winchester Mediation Service is a charity set up in 2001 which has helped hundreds of people resolve problems with their neighbours.

We cover the entire Winchester district, from Micheldever in the north to Southwick in the south; and from Hursley in the west to West Meon in the east.

The service is free to members of the public, while we charge a fee to Landlords, Housing Associations and Local Authorities.

We also offer mediation to all firms and businesses in the area, to resolve conflicts that have arisen in the workplace.

To find out more:
Tel: 01962 813320

Email:

winchestermediation@yahoo.co.uk

Or write to:

Winchester Mediation Service
c/o WACA, Discovery Centre
Jewry Street
Winchester

Hampshire, SO23 8SB

(Please note: this is a mailing address only)

www.winchestermediation.org

Winchester Mediation Service
Registered Charity No 1091268
www.winchestermediation.org

Problem with a Neighbour?

Winchester Mediation Service

www.winchestermediation.org



Having difficulty with a neighbour?

Maybe you've tried talking to them, but it's got you nowhere?

You're unsure what to do now?

Have you thought of Mediation?

Winchester mediation service offers a simple and informal process which can help resolve disputes between neighbours quickly and easily.

Problems such as...

- ✓ Noise
- ✓ Harassment and intimidation
- ✓ Hedges and fences
- ✓ Children's behaviour
- ✓ Pets
- ✓ Parking etc

How does Mediation work?

Trained mediators visit you in your home to listen to your concerns.

They make a similar visit to your neighbour to hear their viewpoint.

The mediators then help both neighbours to consider the options, one of which might be to meet each other in a neutral setting, with the mediators present, to discuss how to resolve things.

The mediators remain impartial throughout. They don't tell either of you what to do, and the whole process is informal and confidential.

If you have a problem with your neighbour, why not contact us and talk it through to see if mediation might help?

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Comments from people we've helped

"Our neighbour owned three cars and was parking them in the street in a way that left no space for our car. Complaining to him had no effect, but after he agreed to mediation we were able to sort it out in a friendly way, and the problem was solved."

"The mediators were really helpful. They listened carefully but were not judgemental, and they helped me and my neighbour to sort things out together. We now get on fine."

"We had loud music from our neighbour night after night. We were at our wits end to know what to do, until a friend suggested mediating with them. Through mediation we were able to talk to them about how it was affecting us, and they apologised and agreed to stop the noise."

