



Welcome to the neighbourhood

This guide is here to make living in your new home off campus easier. It includes handy information to help make the next year (or two) more comfortable for you.



Keeping YOU safe



- Our city businesses are working hard to recover from the impacts of lockdown. You can help here - please respect their COVID-19 procedures – you may find table sizes are limited and it's only pre-booking to stay COVID-19 Secure - or there could time slots for tables so you may be asked to move on. Please be patient with the staff – they are only doing what they have to do to keep us all safe.
- So, if you're planning a night out, our top recommendation is that you call up the venue in advance to see whether your group can be accommodated – or check online to make a booking if necessary. We understand that this means spontaneous nights out which involve moving from one favourite place to another will be off the cards for a while – but hopefully not forever!
- Follow social distancing – if you are meeting people outside of your household– whether they are out in the city centre, or having a party at home bear in mind that the two metre rule is in place to help us all keep infection rates down.
- Do be considerate when socialising in open spaces, such as the Cathedral Grounds. The recent Government relaxations for takeaway alcohol have made gathering outdoors to socialise more 'acceptable', but we're keen to keep the city somewhere all can enjoy – especially neighbouring households.
- And on that note – please do take your litter home with you – if the bins are full then avoid placing litter near the bin - it's not safe for others to come in direct contact with your litter
- A gentle reminder that the vast majority of city centre premises are connected by Shopwatch and Pubwatch. We want everyone to enjoy themselves in Winchester! If a member of your party behaves badly it may result in them being banned from all premises who support the scheme...
- If you choose to use a taxi to get home, you may be required to wear a face covering - drivers have the right to refuse to take a passenger who is not wearing one so they can keep safe too

ONE WAY SYSTEM

If you are in the city centre, please follow the one way walking system on the high street.



First things first...

Whether you are in your first year or fourth year, there is a lot of information that you need to know when moving into your new home.

Checklists are a quick and easy way to make sure that you've completed everything that you need to do when you've moved into your new home. So, complete them! Helpful hints throughout this booklet will help you complete the checklist to the right.

Don't relax. Sort your tax ...

You may have received a letter in the post to pay your council tax – do not worry. Follow the diagram below.

Full time student?

Yes

No

Are exempted from Council Tax

Pay Council Tax

Student Certificates needed from your University

Email counciltax@winchester.gov.uk with attached student certificates

Ring **01962 848 288**



www.winchester.gov.uk/council-tax

www.winchester.gov.uk/report

DOWNLOAD IT ►



To do list

- Create and check inventory
- Take meter reading
- Complete health and safety check list (see page 5)
- Check parking regulations in your area
- Complete Council Tax exemption form
- Check bin collection day
- Buy TV Licence
- Arrange contents insurance
- Register to vote
- Find out about activities in your new community
- Say hi to your neighbours.

Your Winchester App



A quick way to report problems and issues that are happening near your home and in your local community. You can:

- Report anything that is an issue in your community
- Check bin collection dates
- Look at council tax
- Find out who your councillors are

You can report anonymously if you wish.

Fill it in yourself

Landlord contact:

Important flatmates, friends and family contacts:

Meter readings

Fill in your household meter readings, then you will have a record when you move out of your property. Take pictures as a means of evidence.

University of Winchester Student Union

Gas:

Moving in:

Moving Out:

Moving in:

Water (If you have a meter)

Moving in:

Moving Out:

Health & Safety Checklist

Feel happy and safe in your new home. It is essential that you tick and make sure that all of these things exist. The following items below should be provided by your landlord:

- | | |
|---|---|
| <input type="checkbox"/> Fire blanket | <input type="checkbox"/> Evacuation plan |
| <input type="checkbox"/> Smoke alarms | <input type="checkbox"/> First Aid Kit |
| <input type="checkbox"/> Carbon Monoxide Detector | <input type="checkbox"/> No damp or mould |
| <input type="checkbox"/> Gas safety certificate | |



Regularly check that your smoke detectors are working. Make yourself and your flatmates a home escape plan in case of an emergency within your home. Your landlord should provide a gas certificate; if not make sure you get one from them!

Landlords Responsibility

Their duty is to...

- Maintain the property throughout the tenancy
- Give higher priority to failures in heating and hot water systems
- Give notice of arrival; Landlords, tradesmen or other official personnel should not enter the tenants home without due notice – this should preferably be in writing and 24 hours minimum notice given.
- Provide equipment to enable tenants to conduct their tenancies in an appropriate manner.

A damaged house will mean no deposit return

Every home has its problems, report it; from marks on the walls to leaks in the ceiling. Use photographs as a means of evidence. Your landlord should provide you with an inventory so you can report problems and issues, but if not create your own and send it to your landlord. Don't forget to keep a dated copy.

If you report a problem or issue and your landlord / estate agent hasn't got back to you about the problem within 7 days – contact our Private Sector Housing (PSH) Team at Winchester City Council to help on 01962 848 526

Your duty?

Check your agreement!

It should all be in the contract that you signed with your landlord - have a look.

To do list

Register with your GP



Register with a dentist



Have you had your MMR vaccinations



Have you had your meningitis ACWY vaccine



Check out the NHS website for more information!

 www.nhs.uk/conditions/vaccinations/



nightline 
students there for students

Rough day?

Instant messaging at nightline.org.uk
Call: 0207 631 0101
Text: 07717 989 900
Or email listening@nightline.org.uk

Confidential listening, support and practical information for students, by students. Lines open from 6pm-8am term time

VACCINATIONS

MMR vaccinations

You will be aware that the last few years have seen a significant increase in measles and mumps in the UK. In August 2008, the Department of Health sent a directive to all GPs requesting that they organise a national MMR catch-up programme for those children and young adults who may only have been given one combined MMR vaccine. For life-long protection, two MMR vaccinations are necessary. Your medical records, held by your GP, will confirm your vaccination status – please check with your local surgery. If you have only had one MMR vaccination, please ensure you have the second before coming to University.

Meningitis ACWY vaccine

Meningitis is a serious and potentially life-threatening disease and all new students coming to the University should have received the meningitis ACWY vaccine. However, there may be a few students who have not received it. Please check with your family GP and make arrangements to receive this vaccine before coming to the University.

Your health. Our help.
Whenever you need it

www.lets**talk**aboutit.nhs.uk

Visit us on:



mobile



tablet



desktop

STI testing Contraception Contraception
HIV advice LGBT Youth services

@LetsTalkHants @LetsTalkHampshire @LetsTalkHants

Solent NHS Trust Sexual Health offers free and discreet online services for residents of Hampshire. You can order free condoms, as well as self-sampling STI kits on our website. These are delivered in discreet packaging to your address, and come with full instructions.

Other services local to Winchester offered by us include:

- Our Sexual Health Clinic, which is based in St Clements Surgery, Tanner Street. Please visit our website for clinic times and booking information.
- Young person's clinic for under 19's at St Clements Surgery, Tanner Street. Please visit our website for clinic times and more information.
- Clinic Xtra for Men who have sex with Men, in our Basingstoke Clinic, Mondays 17:00-19:00.

**A NIGHT
TO REMEMBER
FOR THE
RIGHT
REASONS...**

NO CONSENT + SEX = RAPE

BE SAFE, BE CERTAIN

Students are three times more likely to experience a burglary!



Lock doors and windows when the house is empty



Open curtains during the day



Close curtains at night



Keep all valuables out of sight



Lock up your bike (even when in the garden)



Get contents insurance



Keep the garden tidy



BE A GOOD
NEIGHBOUR

Don't be a (money) mule!

What is a Money Mule:

A 'Money Mule' is someone that's recruited, sometimes unwittingly, by criminals to transfer illegally obtained money between different bank accounts. Money Mules receive stolen funds in to their account; it is then transferred to another account, keeping some of the money for themselves as payment.

How are they recruited:

Social media and fake job ads are often used to lure people in to becoming Money Mules

If you get caught:

- Your bank account will be closed
- You will find it difficult to get loans, credit and phone contracts
- You could go to prison for up to 14 years.
- You could end up with a criminal record, this may effect your ability to travel to places including USA

For more advice visit: moneymules.co.uk

Do you want to get involved with Neighbourhood Watch? Email Sandie Vining sandievining@btinternet.com

Make sure you've got a home to go back too...

Living away from home for the first time can be a daunting experience, especially when it comes to being responsible for cooking, heating and maintaining your new home. Living with others, often strangers at first isn't always ideal and can leave you putting a lot of faith in your new housemates. Follow these useful tips to stay safe at university this term.

Cooking

- never leave cooking unattended
- switch off the oven or hob when you have finished cooking and take pans off the heat

Smoking

- smoke outdoors
- never smoke in bed
- stub it out properly and dispose of carefully, use ashtrays and empty the cooled contents to an outside bin regularly
- never leave lit cigarettes unattended

E-cigarettes

- never leave on charge or in a USB point unattended or overnight - they can ignite and cause fire

Electrical gadgets

- don't leave electrical items on when you leave the house or overnight
- don't overload plug sockets, keep to one plug per socket and ensure you use the correct fuse
- buy all electrical items, including chargers for phones and e-cigarettes, from reputable sellers
- always use the right charger for the device

Candles

- making sure candles are secured in a candle holder and away from material that may catch fire, like curtains or loose fitting clothes
- put candles, incense or oil burners out when you leave the room, go to bed or leave the house
- alternatively you could use an LED candle to create the mood without the risk



HAMPSHIRE
**FIRE AND
RESCUE**
SERVICE

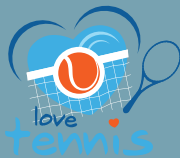
ACTIVE WINCHESTER

Healthy = Happy

Stay Healthy & Active

It's important to lead a healthy and active lifestyle whilst at university and there are a number of ways Winchester City Council can support you:

- Love Tennis Membership
- Run England Groups
- Health Walks
- Swim 4 Health
- Cycling Routes
- Winchester Park Run
- Volunteer Opportunities



Please visit www.winchester.gov.uk/sports or call 01962 848 329 for more information on these low cost activities and programmes.

Sports Clubs

As well as playing sport in University teams, Winchester has a vast number of local sports clubs that are always looking for new players and team members. For more information or to find a club please visit getactive.io/hampshire.co.

River Park Leisure Centre

'Winchester Saver Card Membership' is a fantastic scheme that enables those on low income, including registered students to access leisure centre activities at much cheaper rates. Find out more by calling 01962 848 700, or pop down to River Park Leisure Centre and pick up an application form.



/activewinchester



@activewinch



Are we parking-mad? When parking...

Leave space for driveways and other cars

- Check pavements are accessible
- Follow parking instructions
- Please consider using Park and Ride
- Do you really need your car? Why not leave it behind and declare it off the road? Save money on tax and insurance!

Are you Gogglebox-ing? Buy a licence!

Follow the QR link, and use the step-by-step guide to get a TV licence, otherwise financial penalties may occur! www.tvlicensing.co.uk



Good neighbours
become good
friends.

Introduce yourselves
to your neighbours.

 Apply for a parking permit
www.winchester.gov.uk/parking



We like a bit of ABBA, but your neighbours might not.

We all like to have a little bit of fun in our home, but please be considerate to your neighbours who maybe elderly, have young children or work shifts. Any queries contact the Environmental Health Team:

EH@winchester.gov.uk



Being a dancing queen?

- Inform your neighbours beforehand
- Keep stereo speakers away from boundary walls
- Close windows and doors
- Keep guests noise to a minimum when leaving the property
- Move the party inside after 11pm

#Love your bins

Bins out before 7am. Take bin in as soon as possible.
Alternate bin collection.

Find your bin collection date here:
winchester.gov.uk/bins



The council is introducing kerbside glass collection to the district to make recycling glass easier and more convenient. Find out more here:

winchester.gov.uk/glass-collection

For more information about your waste and recycling, including bin collection days, visit:



www.winchester.gov.uk/waste-and-recycling

Call 0300 300 0013 for more info

If you have any additional waste or bulky items, you can take them to:

Winchester Household
Recycling Centre,
Bar End Road,
Winchester,
SO23 9NP

Contaminated bins (half your pizza still in your cardboard pizza box) or excess waste may result in penalties.

Useful Contacts

Winchester City Council	01962 840 222
National Grid	0800 111 999
NHS Direct (non emergency NHS number)	111
Police (non emergency)	101
Emergency Services	999

Uni Housing Contacts

University of Winchester	01962 841 515
University of Winchester Housing Services	01962 827 533
University of Winchester Student Union	01962 827 418
University of Southampton	023 80595 000
University of Southampton Housing Services	023 80595 959
Citizens Advice Bureau	03444 111306
Rape and Sexual Abuse Centre (RASAC) 24 Hour advise line	01962 868 688 / 864 433

Neighbourhood Services Team

www.winchester.gov.uk/neighbourhoodservices
neighbourhoodservices@winchester.gov.uk

Winchester City Council has a number of departments that may be able to assist you including council Tax, Parking, Active Winchester, Museum Services, Private Sector Housing, Pest Control and Neighbourhood Services.

Contact the council on 01962 840222

If you experience any problems with your landlord, or do not have smoke detectors in your property, you can contact the Private sector housing team who can assist with resolving these issues.

We are all looking forward to an enjoyable year, but in order for this to happen we need to work together to make the campus safe.

We are following the latest Public Health England and Government guidelines and have put in place a wide range of safety measures including:

- Increased spacing of seats and workstations in classrooms
- Clear signage across campus
- Enhanced cleaning services
- One-way systems in some buildings and plastic barriers in appropriate areas
- Widespread hand sanitiser and cleaning stations
- Blended learning to eliminate large gatherings

We will all need to:

- Practise social distancing
- Only socialise indoors with members of up to two households – this includes when dining out or going to the pub
- Only socialise outdoors in a group of up to six people from different households, or in larger groups if everyone is exclusively from one or two households
- Wear a face covering as appropriate (including in shops, moving around campus and in the libraries)

- Wash our hands regularly for 20 seconds using soap and water, or use hand sanitiser, and cover coughs and sneezes
- Self-isolate and get a test if we have covid symptoms (a high temperature, a new, continuous cough, a loss or change to sense of smell or taste)
- Follow all government, NHS and University guidance and regulations

It is really important that we all take this seriously.

In order to protect us all, ignoring or refusing to follow government or University guidelines and regulations will result in disciplinary action, including potential suspension from studies.

For our latest information on covid-19 and plans for September, please look at our information and FAQs page www.winchester.ac.uk/coronavirus-faqs



Student Union



STUDENTS EMPOWERED

WINCHESTER STUDENT UNION STRIVES TO EMPOWER ITS MEMBERSHIP THROUGH THE PROVISION OF EXCEPTIONAL STUDENT LED AND STUDENT DELIVERED ACTIVITIES & SERVICES

VOLUNTEERING, COMMUNITY & FUNDRAISING ADVISORY GROUP: A NEW FORUM WHERE STUDENTS CAN FIND OUT ABOUT THE FUNDRAISING AND VOLUNTEERING OPPORTUNITIES AVAILABLE TO THEM. AS WELL AS DRIVING AND DELIVERING POTENTIAL NEW OPPORTUNITIES IN THE LOCAL COMMUNITY.

WANT TO KNOW HOW YOUR STUDENT UNION CAN SUPPORT YOU?
VISIT OUR WEBSITE OR CONTACT US FOR A CHAT WITH A MEMBER OF THE TEAM

@WINCHESTERSU

WWW.WINCHESTERSTUDENTS.CO.UK

