

# PROFESSIONAL SERVICES PORTFOLIO PLAN 2017/18

*Cllr Guy Ashton*

*'As Portfolio Holder for Professional Services I want to make sure that the Council has the right staff, with the right skills, at the right time and in the right place to enable it to deliver the outcomes in the Community Strategy and to provide the services that matter to the residents of the District'.*

## **Priorities for 2017/18:**

### **Delivering an entrepreneurial approach to efficient public services**

- ♦ Review the Council's City Offices as part of the Capital Investment Programme
- ♦ Complete a Workforce Strategy to support the development of the Council's staff
- ♦ Reduce the average cost per customer transaction through the use of digital channels
- ♦ Achieve 100% of Council services being available online by 2020

### **Winchester will be a premier business location**

- ♦ Increase access to Superfast Broadband to 90% across Hampshire

