

TERMS AND CONDITIONS FOR FREE PRIZE DRAW

Housing Services

February 2022

1. The prize draw is open to Winchester City Council's Housing department service users (WCC Housing service user) [aged 18 years or over] [except employees of Winchester City Council ("the council"), their families, agents or any third party directly associated with administration of the prize draw]
2. The prize draw is free to enter [upon completion of the Survey] and you will be automatically entered into the prize draw once you have ticked the opt into prize draw box
3. Only one entry per person **OR** one entry per household is permitted.
4. It is possible for an advocate to complete the survey on behalf of a WCC Housing service user in so long as the advocate does so with the permission of the WCC Housing service user, confirms that permission has been given and provides their email address as a point of contact.
5. The opening date for entries is as specified on the survey, consultation or piece of work. The closing date of the prize draw is also outlined on the survey, consultation or piece of work. Entries received after this time will not be [counted **OR** valid **OR** accepted **OR** considered]
6. The council will take measures to confirm that the winner is a WCC Housing service user before issuing the prize.
7. The council accepts no responsibility for entries not successfully completed due to a technical fault [technical malfunction, computer hardware or software failure, satellite, network or server failure] of any kind
8. The winners will be chosen by random draw [performed by a computer process **OR** supervised by an independent person]).
9. The prizes are as stated on the specific survey, consultation or piece of work.
10. The winners will be notified by email, telephone or home visit (using the contact details held for the winner). If a winner does not respond to the Council within 90 days of being notified by the council, then the winner's prize will be forfeited and the council

will be entitled to select another winner in accordance with the process described above.

11. The prizes will be sent to the winners by post or delivered in person within 30 days of being notified of their win.
12. The prizes for the winners are non-exchangeable, non-transferable and no alternative is offered.
13. The council reserves the right to replace a prize with an alternative prize of equal or higher value if circumstances beyond the council's control makes it necessary to do so.
14. The decision of the council regarding any aspect of the prize draw is final and binding and no correspondence will be entered into about it.
15. By entering the prize draw you consent to the use of your personal data by the council for the purposes of administration of the Prize Draw.
16. If you are a winner the council will request your written consent to use your name and photograph for the purposes of publicity. Consent is at your sole discretion
17. Participants are deemed to have accepted and agreed to be bound by these terms and conditions upon entry. The council reserves the right to refuse entry, or refuse to award the prize to anyone in breach of these terms and conditions.
18. The council reserves the right to hold void, cancel, suspend, or amend the prize draw where it becomes necessary to do so.
19. Insofar as is permitted by law, the council, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of the council, its agents or distributors or that of their employees. Your statutory rights are not affected
20. Personal data supplied during the course of this prize draw will only be processed as set out in the council's Privacy Policy. This can be found at the bottom of Winchester City Council website home page.
21. The prize draw will be governed by English law and entrants to the prize draw submit to the jurisdiction of the English courts.
22. The Council is Winchester City Council of City Offices Colebrook Street Winchester SO23 9LJ