

Winchester City Council Pest Control Service Service Aims

Winchester City Council makes a charge for all treatments.

We offer a 50% reduction on our rodent (rat and mouse) treatments if you are in receipt of Housing and Council tax benefits.

The fees can be found in the Pest Control Fees and Charges' Schedule.

The primary aim of this service is to take steps to control pests including rats, mice and some insects that present a risk to public health through the transmission of disease or from physical and structural damage.

In achieving this aim the Pest Control Service will:

- Deal with customer service requests in a prompt, polite, clear and efficient manner.
- Offer a quality, competent and professional service using appropriate methods of treatment;
- Endeavour to eradicate the target pest, within the scope of the Service Conditions;
- Offer competitive fees for its services, to domestic properties in the private sector, council tenants, Landlords, Letting agents, Schools and Commercial properties.
- Support treatment requests that may require additional officer investigation to ensure, where possible, a targeted approach to pest control is taken.