

Tenant Priorities

QUESTIONNAIRE

In order for the Best Value Review process to make recommendations for improving the service, taking full account of your views, please take a few minutes to complete this questionnaire to help us make things better for you. Postage is free.

What are the most important issues that you think the Council should consider when deciding how to allocate staff and money to Housing Services?

*Please pick from the following list the **five** issues which you consider are most important to you. If you have other issues of your own, which you consider are more important, add them into the **Other** section. **Please tick five in total.***

- More information on the long term future of Housing
- Improvements to Grass Cutting/Grounds Maintenance
- Increased opportunities for Tenant Involvement
- More funding for Maintenance/Improvement of Properties
- Estate Improvements (including car parking)
- Steps to address Litter and Dog Fouling Problems
- The level of Rent (before rent rebate/housing benefit)
- The standard of Internal Cleaning in communal areas and/or Sheltered Housing Schemes
- Measures to address Neighbour Nuisance
- The provision of additional Community Facilities
- The provision of more Family Housing for Rent
- Steps to improve the Disabled Adaptations process
- Other**.....
- Other**.....
- Other**.....

To help us analyse your answers, please tell us the first five digits of your postcode

Please fold as indicated on the back of the form and return it to us by Friday 11th October 2002. Postage is free.

THANK YOU for your time in completing this questionnaire.



Winchester
City Council

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BUSINESS REPLY SERVICE
Licence No. S06048

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