

Redundancy Support for Employees

Type of Support	Further Information
<p style="text-align: center;">Advice on benefits and jobsearch Internet Site with advertised job vacancies Telephone booking for benefit claims Rapid Response Service e.g. taking claims on employer premises, advice sessions to employees on premises, skills analysis to identify transferable skills, action fund to overcome short term barriers to taking up job offers e.g. travel to work Provide information about alternative jobs within the labour market Matching to known vacancies Help with drawing up CVs Help to enhance jobsearch skills DirectGov website - Practical help and advice when applying for jobs Additional adviser and jobsearch support when required Work Experience for 18-24 years old Signposting to Work Clubs Signposting to volunteering EURES Adviser for employees from other European countries: provides advice about vacancies, labour market conditions, tax and benefits. Signposts to EURES advisers in other European countries</p>	<p style="text-align: center;">Jobcentre Plus Help for Jobseekers</p> <p style="text-align: center;">Jobseeking: 0845 6060 234</p> <p style="text-align: center;">Making a claim: 0800 055 6688</p> <p style="text-align: center;">Apply for Jobseekers Allowance On-line</p> <p style="text-align: center;">Apply for Employment Support Allowance, Income Support and Incapacity Benefit On-line</p> <p style="text-align: center;">www.eures.europa.eu</p>
<p>Retraining opportunities through Employer ESF whilst still employed but under threat of redundancy and once made redundant.</p> <p>Skills support for Redundancy programme which offers re-training support for employees under consultation or notice of redundancy and to individuals recently made redundant. This is funded through ESF. A number of providers across Hampshire and the Isle of Wight are offering flexible re-training in a wide choice of programmes and courses. The training will help individuals to find another job either in their current sector or in a new sector.</p> <p>Programmes can be delivered in the workplace, in agreement with the employer – where individuals are under consultation or notice of redundancy or in training centres for those already made redundant or unemployed. The providers are: Basingstoke College of Technology, Isle of Wight College, Highbury College, Manley Summers Housing Association.</p>	<p style="text-align: center;">Skills Funding Agency</p> <p style="text-align: center;">Skills Funding Agency</p> <p style="text-align: center;">0845 377 500</p>

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<p>The government's online resource for businesses containing essential information whether you work for a large organisation or are on your way to starting up</p>	<p style="text-align: center;">Business Link http://www.businesslink.gov.uk/bdotg/action/home 0845 600 9 006</p>
<p>Signposting service to other relevant support agencies. More information is available on the website</p>	<p style="text-align: center;">Basingstoke and Deane Borough Council Basingstoke and Deane Borough Council 01256 844844</p>
<p>A range of services are available in Eastleigh to support people back into work - including training, confidence building, business start up advice, job search, internet skills etc. More information available on our website http://www.eastleigh.gov.uk/ or www.eastleigh4business.co.uk</p> <p style="text-align: center;">Courses available through Eastleigh College</p> <ul style="list-style-type: none"> • Initial Advice & Guidance sessions • CV Writing, Job Search and Interview Techniques training • Accredited and non-accredited industry focused training (both short and long form courses) <ul style="list-style-type: none"> <li style="padding-left: 20px;">The Meadows Centre to help people find work or training • free computer use and courses • training courses to improve your skills • advice on looking for work • help with CVs and interviews • help with writing job applications • job club 	<p style="text-align: center;">Eastleigh Borough Council Eastleigh Borough Council Eastleigh College http://www.eastleigh.ac.uk 02380 911000 The Meadows Centre www.meadowscentre.org</p>
<p>Information on benefits and links to other agencies e.g. Jobcentre Plus is available on the Housing and Property pages at www.easthants.gov.uk</p> <p>Signposting to agencies e.g. Business Link & Enterprise First that offer business start-up advice for people considering self-employment.</p> <p>The Council is currently offering grants for business through our Start-up Business Incentive Grants Scheme. For details, please visit the Grants pages at www.easthants.gov.uk/business</p> <p>Information, advice and guidance on redundancy issues and the recession can be accessed at Recession Advice and www.easthants.gov.uk/business . The web page also provides information on the help available from other agencies and has links to partner websites.</p>	<p style="text-align: center;">East Hampshire District Council East Hampshire District Council</p>

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<p>Signposting to other relevant agencies, gain an understanding of what support is required and supply advice regarding CVs, other employers who are recruiting etc. Additional support is sourced through other relevant agencies</p>	<p>Fareham Borough Council Fareham Borough Council</p>
<p>A proactive service offering a rapid and flexible response to signpost to other relevant agencies, gain an understanding of what support is required and supply advice regarding CVs, other employers who are recruiting etc. Additional support is sourced through other relevant agencies Flexible response and immediate service tailored to individual redundancy situation</p>	<p>Gosport Borough Council Gosport Borough Council</p>
<p>There are a number of recession measures which the County Council has made available to employers, employees/individuals and the third sector. Smarter Working Centre Network - offering an agency supported (Business Link, Enterprise First, Hampshire Chamber and Job Centre Plus) working environment for start-up, home-based and micro businesses. Each local centre offers low-cost, internet connected, work, meeting or training space bookable by the hour. Specially created, free to access 'job-search' on-line resources for entrepreneurs, recently redundant professionals and executives complete the line-up. Find your nearest SWC work-hub at www.smarterworkingcentreshiow.org.uk</p>	<p>Hampshire County Council Hampshire County Council</p>
<p>A proactive service offering a rapid and flexible response to signpost to other relevant agencies, gain an understanding of what support is required and supply advice regarding CVs, other employers who are recruiting etc. Additional support is sourced through other relevant agencies Flexible response and immediate service tailored to individual redundancy situation</p>	<p>Havant Borough Council Havant Borough Council</p>
<p>Signposting to support from other relevant agencies and gaining an understanding of what support employees will require. Information on the help available from other agencies and links to partner websites For Council Employees A proactive service with coordination of a number of options and choices to staff to ensure relevant responses to need:</p> <ul style="list-style-type: none"> ◦ Regularly updated pages hosted on the intranet providing information, advice and guidance with direct links to relevant web sites and telephone numbers. ◦ Workshop sessions to; improve CV and interview skills; analyse transferable skills; develop job search techniques; prepare for redundancy/retirement ◦ Information sessions with representatives from (amongst others) JCP, HMRC, CAB, local college, health & wellbeing - to advise and signpost staff. ◦ Provision of a room to support work search activities, away from normal work stations, equipped with internet access, resource materials, and local and regional vacancy information. ◦ Coaching and mentoring to support a range of individual needs. 	<p>Isle of Wight Council Isle of Wight Council</p>

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<p>A proactive service offering a rapid and flexible response to signpost to other relevant agencies, gain an understanding of what support is required and supply advice regarding CVs, other employers who are recruiting etc. Additional support is sourced through other relevant agencies. Flexible response and immediate service tailored to individual redundancy situation. One-to-one help is available from the Information, Advice and Guidance centre and Pride in Pompey regarding help to get back to work. Pride in Pompey is able to offer introduction and improves IT skills via Learndirect. Several locations offer UK Online provision to access IT facilities to seek work.</p>	<p style="text-align: center;">Portsmouth City Council</p> <p style="text-align: center;">Portsmouth City Council</p>
<p>Leaflets and council magazine signposting to additional support through other relevant agencies Work with Enterprise First to advise residents on setting up new businesses. Hampshire Credit Union now operating in the offices of Pavilion Wessex in Aldershot and from the Council offices in Farnborough. Working with JCP to identify the skills needed by new employers, so the local work force can be upskilled.</p>	<p style="text-align: center;">Rushmoor Borough Council</p> <p style="text-align: center;">Rushmoor Borough Council</p>
<p>Co-ordination of local agencies to support through existing contracts and in conjunction with Continuous Employment Support Service (CESS) Co-ordinating free workshops which bring together all relevant local information and advice agencies e.g. CAB, HMRC, JCP, City College. Attendance is by self referral for those under threat of redundancy with signposting to jobs, employment support and training. Link through website to advice and information</p>	<p style="text-align: center;">Southampton City Council</p> <p style="text-align: center;">Southampton City Council</p>
<p>A proactive service offering a rapid and flexible response to signpost to other relevant agencies, gain an understanding of what support is required and supply advice regarding CVs, other employers who are recruiting etc. Additional support is sourced through other relevant agencies. A series of one day seminars in partnership with Andover College and Sparsholt College:- writing a CV, developing interviews skills, introduction to business start up and upgrading your core skills Business Incentive Grant to start up businesses Advice and support from Enterprise First which the Council continues to fund Job Clubs in Andover, Romsey and North Baddesley Business networking opportunities all listed on www.testvalley.gov.uk/business</p>	<p style="text-align: center;">Test Valley Borough Council</p> <p style="text-align: center;">Test Valley Borough Council</p>

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<p>A proactive service offering a rapid and flexible response to signpost to other relevant agencies and gain an understanding of what support employees will require.</p> <p>Assisting employees to find alternative income including seeking further skills for work, other employment opportunities, and entrepreneurship routes</p>	<p style="text-align: center;">Winchester City Council</p> <p style="text-align: center;">Winchester City Council</p>
<p>Help to resolve legal, money and other problems by providing free, independent, impartial and confidential information and advice.</p> <p>Delivery and co-ordination of a range of financial and support initiatives across the region. Some bureaux can also provide bespoke advice sessions insitu to offer advice relevant to specific situations</p> <p style="text-align: center;">The online service provides :</p> <p>Information on a range of topics, e.g. benefits and housing, employment rights and discrimination, debt and tax issues</p> <p>Information in a wide range of languages a wide selection of fact sheets to print off details of other reliable online sources of information.</p>	<p style="text-align: center;">Citizens Advice</p> <p style="text-align: center;">Citizens Advice website</p> <p style="text-align: center;">http://www.citizensadvicehampshire.org/home/</p>
<p>Next Step service: information and advice service on all aspects of work and learning; practical help in applying for a new job, preparing CV's and job applications, coaching to prepare for interviews, help to find suitable re-training courses. Qualified careers advisers to help those looking for a change of career.</p>	<p style="text-align: center;">Next Step</p> <p style="text-align: center;">https://nextstep.direct.gov.uk/Pages/Home.aspx</p> <p style="text-align: center;">0800 1954 700</p>
<p>Completion of technical certificates for apprentices or advanced apprentices.</p> <p>Programme led apprenticeships for employees wishing to change career direction.</p> <p style="text-align: center;">Literacy and numeracy level 2 for 19-25 year olds</p> <p style="text-align: center;">Level 1 employability qualification with work experience opportunities</p>	<p style="text-align: center;">The Isle of Wight College</p> <p style="text-align: center;">Isle of Wight College</p>
<p>Assistance with starting up a new business and development of existing small businesses</p>	<p style="text-align: center;">Enterprise First</p> <p style="text-align: center;">Enterprise First</p>
<p style="text-align: center;">Advice on employment rights</p>	<p style="text-align: center;">ACAS</p> <p style="text-align: center;">http://www.acas.org.uk</p> <p style="text-align: center;">0845 47 47 47</p>
<p style="text-align: center;">Business law and employment matters</p>	<p style="text-align: center;">DBIS</p> <p style="text-align: center;">DBIS</p> <p style="text-align: center;">020 7215 5000</p>
<p style="text-align: center;">Advice on Tax and National Insurance Contributions</p>	<p style="text-align: center;">HMRC</p> <p style="text-align: center;">http://www.hmrc.gov.uk</p> <p style="text-align: center;">Individuals</p> <p style="text-align: center;">0845 302 1400</p>

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General advice for those facing redundancy and economic difficulties	Direct GOV http://www.direct.gov.uk
Advice on claiming state pension or pension credit for employees who are 60+	The Pension Service The Pensions Service/Direct Gov 0800 731 7898
Problems with debt	The National Debtline http://www.nationaldebtline.co.uk/ 0808 808 4000
For housing debt advice	Shelter www.shelter.org.uk 0808 800 4444
If you have been approached by or suspect that someone is a loan shark(illegal money lender) you can report them by contacting "Report Loan Sharks"	Report Loan Sharks reportaloanshark@stoploansharks.gov.uk 0300 55 2222
Free sales service to help with everything from bank accounts to budgeting, benefits and borrowing. Guides to help manage money are on line.	Money Advice Service Money Advice Service 0300 500 5000
Advice on how to save energy in order to reduce bills	Home Heat Helpline www.homeheathelpline.org.uk 0800 33 66 99
A network of independent advice centres.	Advice UK www.adviceuk.org.uk 020 7469 5700
A co-operative based national trade association for authorised and registered credit unions, credit union steering groups, savings groups, mutual aid societies and credit union support organisations.	UK Credit Union Ltd www.ukcu.co.uk 01706 215082